



Sailor Pay During Government Shutdown

POC: MyNavy Career Center
AskMNCC@navy.mil | (833) 330-6622

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Cancellation effective upon FY26 NDAA approval

BLUF

The government shutdown and civilian furlough impacts Sailor pay in two primary ways: There are less MyNavy Career Center (MNCC) employees available to process pay transactions and provide customer service, and there are no federal funds appropriated for 2026, which impacts pay and entitlements, as well as travel and separation orders that rely on Fiscal Year (FY) 2026 funds.

What you need to know

- During the government shutdown, expect delays in basic and special pay and entitlements including selective reenlistment bonuses, PCS travel advances and claims, and separation final pay. The shutdown is also impacting FY26 separations and retirements.
- The Navy is continuing to support Sailors in executing issued PCS orders, including training stops enroute, to minimize disruption to Fleet operations. Sailors can continue using their Government Travel Charge Card (GTCC) in Mission Critical status to pay for PCS travel expenses.
- About half of MNCC's global workforce, which includes transaction clerks and auditors at Transaction Service Centers and Travel Processing Center, are civilian employees who are furloughed.
- MNCC processes, audits, and submits pay transactions to the Defense Finance and Accounting Service (DFAS) for release to service members. DFAS is not releasing routine payments during the shutdown, including Advance Dislocation Allowance (DLA).
- The Navy and other federal and nonfederal entities offer resources to help Sailors and families minimize the impact of the lapse in appropriations.



Sample POD/POW Notes

Pay During Government Shutdown: MyNavy Career Center's top priority is paying Sailors accurately and on time. However, the government shutdown is causing pay and entitlement delays because there are no funds appropriated for DFAS to pay Sailors. MNCC is working hard to process and submit pay transactions to DFAS for payment as soon as funds become available. Need financial help? [Resources are available here.](#)

Questions? See your CPPA or call (833) 330-MNCC (6622).

EAOS During Government Shutdown: The government shutdown is preventing FY26 separation orders from being funded, which affects those with an EAOS after Oct. 1 who do not have FY25 separation orders. The Navy is allowing voluntary extensions for those without separation orders whose EAOS is Oct. 1 to Dec. 5, 2025. Affected Sailors will be notified by the command. Extensions will be granted every 30 days. Need financial help? [Resources are available here.](#) **Questions? See your CPPA or call (833) 330-MNCC (6622).**

Sample 1MC/All Hands Announcement

We know you are concerned about your pay, and our priority is ensuring you have the latest information and resources to help. Here's what we know.

The civilian furlough has reduced the workforce so there are half as many people to process pay, and DFAS is not releasing routine payments during the shutdown. MyNavy Career Center is still submitting pay transactions to DFAS so that when funding comes in, you will be paid quickly.

The shutdown is also preventing FY26 separation orders from being funded, so many separations are delayed. If you are in this situation and your EAOS is from now to December 5, the Navy is allowing voluntary extensions – see Admin right away.

If you need financial assistance, talk to your chain of command. There are resources that can help, like the Navy/Marine Corps Relief Society, Fleet and Family Support Center, and MilitaryOneSource. **You can also call MNCC at (833) 330-6622 or email them at AskMNCC@navy.mil. They are always available to help you and your family.**



Questions and Answers

Q: How is the shutdown affecting Sailors separating from service?

A: The government shutdown is affecting Sailors with Expiration of Active Obligated Service (EAOS) Oct. 1, 2025 or later, who cannot separate from service without funded FY26 separation orders.

- The Navy is still separating Sailors with FY25 separation orders.
- The Navy has authorized voluntary extensions for Sailors with EAOS from Oct. 1 to Dec. 5, 2025.
- Extensions will be awarded in 30-day increments to align with individual Sailors' expected separation dates and allow for sufficient time to properly process Sailors from the Navy when able.
- Affected Sailors will be notified by their commands of the opportunity to voluntarily extend.
- Extensions will help mitigate lag time between a Sailor's EAOS and receipt of entitlements.
- Authorized retirement dates will be rescheduled, and DFAS will not start retirement pay accounts until funds are authorized.

Q: Weren't military members paid Oct. 15 and 31 after all?

A: Yes, but:

- These funds came from a different line of accounting than usual, to ensure military members still received pay.
- A National Defense Appropriation Act (NDAA) has not been approved, which means FY26 funds have not yet been appropriated to fund the federal government.
- The Oct. 15 and 31 payments were temporary measures, and members should still anticipate and plan for missed or delayed paychecks for as long as the lapse in appropriations continues.
- For help minimizing financial impacts, see the available resources on p. 6.

Q: What is MNCC doing to ensure Sailors will be paid as soon as possible?

A: MNCC's top priority is paying Sailors accurately and on time.

- While DFAS cannot release routine payments, MNCC is still processing, auditing, and submitting transactions to DFAS for payment when funds become available.
- MNCC is closely monitoring transaction timelines every day and aligning resources to prioritize paying Sailors and providing customer service to them and their families.
- For Sailors with upcoming separations, we are notifying each Sailor and their CPPA about impacts to their separation with a note on their eCRM case.

Q: Is the lapse in appropriations impacting MNCC's call center?

A: No. MNCC's Human Resources Service Center (HRSC) is available 24/7/ to help Sailors, veterans, and families. **Call (833) 330-6622 and select 1 for customer service representatives, 2 for CPPAs, or 3 for NAVPTO.**



Q: What kinds of transactions are impacted, and how?

A: The following will generally not be paid during the lapse in appropriations:

- Travel advances, including Advance Dislocation Allowance (DLA), for PCS orders effective after Sept. 30, 2025
- Selective Reenlistment Bonuses (SRB) for Sailors reenlisting after Sept. 30, 2025
- Electronic funds transfers (EFT) for final separation pay effective after Sept. 30, 2025, or any FY25 final pay not submitted to DFAS before Oct. 1, 2025¹
- Separations effective after Sept. 30, 2025

Q: Is all PCS travel going to be impacted or halted?

A: No. The Navy is continuing to support Sailors in executing PCS orders issued before the furlough, including to training stops en route, to minimize disruption to Fleet operations. NAVPTO is ticketing Sailors with issued orders, including Reservists with orders on the priority mission list. Sailors should work with their detailer and NAVPTO to determine whether their travel uses FY25 or FY26 funds, and if their passenger reservation request has been approved. Call (833) 330-6622 and select Option 3 for NAVPTO.

Q: Will Sailors attending “I-stop” training still be able to travel to their duty station?

A: Yes. The Navy is continuing to support Sailors in executing PCS orders issued before the furlough, including to training stops en route, to minimize disruption to Fleet operations. For Sailors at an intermediate activity (“I-stop”) for training, NAVPTO is working with Navy Personnel Command to ensure follow-on travel is funded to their ultimate activity (new permanent duty station). Sailors should work with their detailer and NAVPTO to ensure they receive tickets. Call (833) 330-6622 for NAVPTO.

Q: Can Sailors receive Advance Basic Allowance for Housing (BAH) or Overseas Housing Allowance (OHA) during the furlough?

A: We are prioritizing these transactions to support Sailors.

- Advance BAH and Advance OHA are disbursed by DFAS as one-time payments, and DFAS is not disbursing daily as they normally do, due to the lapse in appropriations.
- We are aware that some Sailors are seeking personal loans to cover high move in costs, especially overseas, while awaiting these payments to be disbursed.
- DFAS did disburse these payments mid-month and Oct. 23. **If you have questions or concerns or have not received your BAH or OHA, call MNCC.**

Q: Will Future Sailors with orders to basic training still be able to travel there?

A: Yes. To support the Navy’s ongoing recruiting success, NAVPTO is coordinating with Commander, Navy Recruiting Command (CNRC) Recruit Training Command (RTC) to ensure Future Sailors’ timely travel to and from basic training.

¹ This does not impact creation of retirement pay accounts for members transferring to the Fleet Reserve.



Q: Can Sailors still use their Government Travel Charge Card (GTCC) to pay for PCS travel-related expenses?

A: Yes. Sailors who are eligible for a GTCC **must** use the GTCC for travel-related expenses and be aware that:

- DFAS is not disbursing any travel claim payments for FY26 travel, including Advance Dislocation Allowance (DLA), during the lapse of appropriations.
- Temporary Lodging Expense (TLE) INCONUS and Temporary Lodging Allowance (TLA) OCONUS are permitted expenses for GTCC use.
- Commands can keep Sailors' GTCCs in Mission Critical status while awaiting travel claim processing. Sailors must work with their Agency Program Coordinator (APC) to ensure Mission Critical status.
- New-accession Sailors should have minimal out-of-pocket costs, but they also have low income, so awaiting travel claim processing may still present a hardship. For help minimizing financial impacts, see the available resources on p. 6.

Q: Are household goods (HHG) shipments impacted?

A: Yes. Naval Supply Systems Command (NAVSUP) provides the following guidance:

- HHG shipments use the line of accounting on PCS orders to fund shipments.
- Shipments for PCS orders using FY25 funds are still being processed.
- Generally, FY26-funded orders are on hold during the government shutdown but limited FY26 orders are being issued and shipments processed for excepted activities.
- Sailors can reach out for HHG assistance at householdgoods@us.navy.mil or the Navy HHG Customer Contact Center at (855) HHG-MOVE (444-6683), Monday to Friday, 8 a.m. to 7 p.m. Eastern Time.

Q: What should Sailors reenlisting soon do? Will they receive reenlistment bonuses?

A: Depending on your situation:

- If feasible, consider waiting to reenlist. If you insist on reenlisting now, understand MNCC can process the reenlistment, but any SRB will be held until funding is available.
- If your EAOS is too soon to delay reenlistment, execute the reenlistment for continuity of service.



Q: What can Sailors do to minimize the impact of the government shutdown?

A: Sailors have several resources and options including:

- **Call MNCC at (833) 330-6622 or email AskMNCC@navy.mil** to reach a customer service representative about an individual case, potential impacts, and ways to resolve it.
- **Speak to the unit chain of command** to elevate urgent issues and have command leadership or the CPPA **contact the Regional Support Center** for direct assistance.
- If you have orders, **talk to the detailer** about the impacts to the PCS timeline, and understand detailers cannot release order modifications (ORDMOD) during the lapse in appropriations.
- Frequently **check for updates from MNCC and DFAS** (MyPay) and follow news media coverage of the lapse in appropriations for better understanding.
- If needed, **consider financial relief options** like Military OneSource, Fleet and Family Support, or Navy-Marine Corps Relief Society. The Navy provides a list of these and other resources to help impacted Sailors: <https://www.navy.mil/Press-Office/News-Stories/display-news/Article/4319360/fy26-lapse-of-appropriations-department-of-the-navy-resources-for-sailors-marine/>