



Sailor Pay During Government Shutdown

POC: MyNavy Career Center

AskMNCC@navy.mil | (833) 330-6622

Updated Oct. 21, 2025

BLUF

The current lapse in federal appropriations, subsequent government shutdown and civilian furlough, impacts Sailor pay in two ways: There are less MyNavy Career Center (MNCC) employees available to process pay transactions, and there are no funds appropriated to pay service members.

Who needs to know?

- Sailors
- Leaders
- MyNavyHR workforce and CPPAs

What you need to know

- During the government shutdown, expect delays in basic and special pay and entitlements including standard reenlistment bonuses, PCS travel advances and claims, and separation final pay.
- The Navy is continuing to support Sailors in executing PCS orders issued before the furlough, including to training stops en route, to minimize disruption to Fleet operations. Sailors can continue using their Government Travel Charge Card (GTCC) in Mission Critical status to pay for PCS travel expenses.
- About half of MNCC's global workforce, which includes transaction clerks and auditors at Transaction Service Centers and Travel Processing Center, are civilian employees who are furloughed.
- MNCC processes, audits, and submits pay transactions to the Defense Finance and Accounting Service (DFAS) for release to service members. DFAS is not releasing payments during the shutdown, including Advance Dislocation Allowance (DLA).
- The Navy and other federal and nonfederal entities offer resources to help Sailors and families minimize the impact of the lapse in appropriations.

Sample POD/POW Note

Pay During Government Shutdown: MyNavy Career Center's top priority is paying Sailors accurately and on time. However, the government shutdown is causing pay delays because there are no funds appropriated for DFAS to pay Sailors. MNCC is working hard to process and submit pay transactions to DFAS for payment as soon as funds become available. Need financial help? [Resources are available here](#). **Questions? See your CPPA or call (833) 330-MNCC (6622) anytime, 24/7.**

Sample 1MC/All Hands Announcement

We know you are all concerned about your pay during the government shutdown. There are two issues here. First, the civilian furlough has reduced the HR workforce by almost 50 percent, so there are half as many people out there to process pay. Second, DFAS, who pays our salaries each month, is not releasing daily payments during the shutdown. The folks at MyNavy Career Center are devoting maximum resources to processing, auditing, and submitting pay transactions to DFAS so that when funding comes in, you will be paid quickly. If you need financial help to get through this, come talk to us [your chain of command]. There are resources that can help, like the Navy/Marine Corps Relief Society, Fleet and Family Support Center, and MilitaryOneSource. You can call MNCC anytime, 24/7, at (833) 330-6622. They are always on call to help you and your family.



Questions and Answers

Q: What kinds of transactions are impacted, and how?

A: The following will generally not be paid during the lapse in appropriations:

- Travel advances, including Advance Dislocation Allowance (DLA), for PCS orders effective after Sept. 30, 2025
- Selective reenlistment bonuses (SRB) for Sailors reenlisting after Sept. 30, 2025
- Electronic funds transfers (EFT) for final separation pay effective after Sept. 30, 2025, or past-due separation packages effective before Sept. 30, 2025
- Short-notice separations effective after Sept. 30, 2025, such as disability, administrative, and Reserve deactivations

Q: Is all PCS travel going to be impacted or halted?

A: No. The Navy is continuing to support Sailors in executing PCS orders issued before the furlough, including to training stops en route, to minimize disruption to Fleet operations. NAVPTO is ticketing Sailors with issued orders, including Reservists with orders on the priority mission list. Sailors should work with their detailer and NAVPTO to determine whether their travel uses FY25 or FY26 funds, and if their passenger reservation request has been approved. Call (833) 330-6622 and select Option 3 for NAVPTO.

Q: Will Sailors attending “I-stop” training still be able to travel to their duty station?

A: Yes. The Navy is continuing to support Sailors in executing PCS orders issued before the furlough, including to training stops en route, to minimize disruption to Fleet operations. For Sailors at an intermediate activity (“I-stop”) for training, NAVPTO is working with Navy Personnel Command to ensure follow-on travel is funded to their ultimate activity (new permanent duty station). Sailors should work with their detailer and NAVPTO to ensure they receive tickets. Call (833) 330-6622 and select Option 3 for NAVPTO.

Q: Can Sailors receive Advance Basic Allowance for Housing (BAH) or Overseas Housing Allowance (OHA) during the furlough?

A: We are prioritizing these transactions to support Sailors.

- Advance BAH and Advance OHA are disbursed by DFAS as one-time payments, and DFAS is not disbursing daily as they normally do, due to the lapse in appropriations.
- We are aware that some Sailors are seeking personal loans to cover high move in costs, especially overseas, while awaiting these payments to be disbursed.
- DFAS did disburse these payments mid-month when they ran payroll, and will do another disbursement Oct. 23. **If you have questions or concerns or have not received your BAH or OHA, call MNCC.**

Q: Will Future Sailors with orders to basic training still be able to travel there?

A: Yes. To support the Navy’s ongoing recruiting success, NAVPTO is coordinating with Recruit Training Command (RTC) to ensure Future Sailors’ timely travel to and from basic training.



Q: Can Sailors still use their Government Travel Charge Card (GTCC) to pay for PCS travel-related expenses?

A: Yes. Sailors who are eligible for a GTCC **must** use the GTCC for travel-related expenses and be aware that:

- DFAS is not disbursing any travel claim payments for FY26 travel, including Advance Dislocation Allowance (DLA), during the lapse of appropriations.
- Temporary Lodging Expense (TLE) INCONUS and Temporary Lodging Allowance (TLA) OCONUS are permitted expenses for GTCC use.
- Commands can keep Sailors' GTCCs in Mission Critical status while awaiting travel claim processing. Sailors executing PCS must work with their APC to ensure Mission Critical status.
- New-accession Sailors should have minimal out-of-pocket costs, but they also have low income, so awaiting travel claim processing may still present a hardship. For help minimizing financial impacts, see the available resources on p. 4.

Q: Are household goods (HHG) shipments impacted?

A: Yes. Naval Supply Systems Command (NAVSUP) provides the following guidance:

- HHG shipments use the line of accounting on PCS orders to fund shipments.
- Shipments for PCS orders using FY25 funds are still being processed.
- Generally, FY26-funded orders are on hold during the government shutdown but limited FY26 orders are being issued and shipments processed for excepted activities.
- Sailors can reach out for HHG assistance via email at householdgoods@us.navy.mil or the Navy HHG Customer Contact Center at (855) HHG-MOVE (444-6683), Monday-Friday, 8 a.m. to 7 p.m. EST.

Q: What should Sailors reenlisting in the near future do? Will they receive Selective Reenlistment Bonuses (SRB)?

A: Depending on your situation:

- If feasible, consider waiting to reenlist. If you insist on reenlisting now, understand MNCC can process the reenlistment, but any SRB will be held until funding is available.
- If your EAOS is too soon to delay your reenlistment, execute the reenlistment to ensure continuity of service.

Q: What is MNCC doing to ensure Sailors will be paid as soon as possible?

A. MNCC's top priority is paying Sailors accurately and on time. While DFAS cannot release funds, MNCC is still processing, auditing, and submitting transactions to DFAS when funds become available. MNCC is closely monitoring transaction timelines every day and aligning resources to prioritize paying Sailors.

Q: Will the lapse in appropriations impact MNCC's call center?

A: No. MNCC's Human Resources Service Center (HRSC) is available 24/7/365 – including during the government shutdown – to help Sailors, veterans, and families. HRSC's customer service representatives are contractors and are not furloughed. **Call (833) 330-6622 and select 1 for customer service representatives, 2 for CPPAs, or 3 for NAVPTO.**



Q: What can Sailors do to minimize the impact of the government shutdown?

A: Sailors have several resources and options including:

- **Call MNCC at (833) 330-6622** anytime, 24/7, to speak to a customer service representative about an individual case, potential impacts, and ways to resolve it.
- **Speak to the unit chain of command** to elevate urgent issues and have command leadership or the CPPA **contact the Regional Support Center** for direct assistance.
- If you have orders, **talk to the detailer** about the impacts to the PCS timeline, and understand detailers cannot release order modifications (ORDMOD) during the lapse in appropriations.
- Frequently **check for updates from MNCC and DFAS** (MyPay), and follow news media coverage of the lapse in appropriations for better understanding.
- If needed, **consider financial relief options** like Military OneSource, Fleet and Family Support, or Navy-Marine Corps Relief Society. The Navy provides a list of these and other resources to help impacted Sailors: <https://www.navy.mil/Press-Office/News-Stories/display-news/Article/4319360/fy26-lapse-of-appropriations-department-of-the-navy-resources-for-sailors-marine/>