A Monthly Publication of NSA Naples Public Affairs Office Serving the Naples Community in Italy

NSA'S MISSION STATEMENT: TO SUSTAIN THE FLEET, ENABLE THE FIGHTER AND SUPPORT THE FAMILY IN OUR GEOGRAPHIC AREA OF RESPONSIBILITY











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First Class Petty Officer Association Promotes Literacy at NSA Naples

By MA1 David Buitrago, Naples Area FCPOA In celebration of Dr. Seuss' birthday, members of the Naples Area First Class Petty Officer Association (FCPOA) onboard NSA Naples spent the day reading to local children, promoting literacy and the joy of reading.

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Prestigious Award Honors Italian Generals for Loyalty, Service





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From Installation CO

By Capt. John Randazzo
NSA Naples Commanding
Officer

Team Naples, UNICO App Guide

We're always working to improve Quality of Life for our community for those without a car residing on Support Site. We understand that getting around without a personal vehicle can be a challenge, particularly when you're still adjusting to a new city. To make your transition to Naples as smooth as possible, we've put together a comprehensive guide to navigating the public transportation system using the UNICO App.

This guide is specifically designed with our Support Site residents in mind, to utilize the new bus route from the city of Gricigano. It provides a step-by-step instructions on how to use the UNICO App effectively. From downloading and setting up the app to planning your route from Support Site, purchasing tickets, and tracking your bus or train in real-time, our guide covers everything you need to know.

You can access the <u>UNICO</u> <u>APP Guide Here</u>.



Wellness Collective

As we navigate the challenges of finding work/life balance, I also want to emphasize the importance of personal wellbeing. To support you in that effort, we've launched the Naples Wellness Collective Website. This resource offers various options to help you maintain your mental, physical, and social well-being, including tactical fitness groups and social organizations. See more information here: Wellness Collective Link

ICE Feedback

My team continues to listen and act on your feedback through ICE and other feedback channels. See details about submitting an ICE comment, response and shout-outs on page 9.

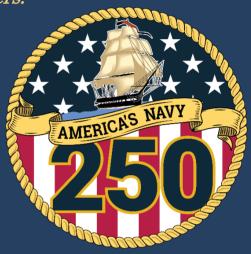
Navy Celebrates 250 Years

America's Navy has promoted prosperity and security, deterred aggression, and protected the American way of life for 250 years.

NSA Naples is proud to be a part of this journey since creation in 1951, providing a forward-deployed operational platform to the Fleet, enabling the warfighter, and supporting the family. We will continue to support U.S. Naval Forces Europe-Africa, U.S. SIXTH Fleet, NATO, and Combatant Commander's strategic priorities by providing air and port operations, force protection, emergency services, logistical and administrative capabilities, and essential quality of life products and services to the Fleet, joint and allied forces to ensure stability in the European, African, and Central Command areas of responsibility.

From seabed to space, the Navy delivers power for peace – always ready to fight and win alongside our Allies and partners.





Capodichino Fire Station: Back and Better Than Ever! 150K Investment



By NSA Naples Public Affairs

NSA Naples recently unveiled a major upgrade for its incredible firefighters! The base invested \$150K in quality-of-life renovations for the Capodichino fire station, ensuring they have the best possible facilities and resources. The project, aimed at providing top-notch facilities and resources, was officially unveiled on March 3, 2025.

Base Commander Capt. John Randazzo and Fire Chief Jason Kinlaw were on hand to cut the ribbon. marking the opening of the revitalized station. The upgrade demonstrates NSA Naples' commitment to the well-being and readiness of its first responders.

NSA Naples Remembers Firefighter Paolo Mandara, A True Hero



By Josephine Schneider

The NSA Naples community gathered on Mar. 20, 2025, to pay tribute to the life and service of Mr. Paolo Mandara during a memorial service at NSA Naples Capodichino Chapel. Mr. Mandara was a dedicated firefighter who served with distinction for over 25 years at NSA Naples Fire & Emergency Services.

Mr. Mandara is remembered for his unwavering dedication to service, his genuine compassion, and his commitment to ensuring the safety of NSA Naples community. His expertise extended beyond his daily duties, as he frequently consulted with top Italian civil protection officials on disaster preparedness.

The memorial service presided by NSA Naples Commanding Officer Capt. John Randazzo, offered an opportunity to celebrate Mr. Mandara's life, acknowledge his sacrifice, and offer condolences to his family, friends, and fellow firefighters. His legacy of courage and service will forever be remembered.

News in Brief: Around the Installation



Teddy Bear Club Tours NSA Naples Fire Station: Children from the Teddy Bear Club had an unforgettable field trip to the NSA Naples Fire & Emergency Services. From the moment they arrived, they were greeted by two amazing firefighters who gave them an action-packed tour filled with fire trucks, safety tips, and some seriously cool fire gear. The kids got hands-on with gadgets, played with bubbles, and, of course, snapped plenty of pics with Sparky the Fire Dog! To top it all off, each child received a special certificate to remember their day as honorary junior firefighters. Big thanks to the NSA Naples Fire Department for an incredible day.



DODEA Naples NJROTC Cadets Take Charge at NSA Naples: The DODEA Naples Middle-High School Navy Junior Reserve Officer Training Corps (NJROTC) program took on a new responsibility at NSA Naples, demonstrating their commitment to community service and leadership. A select group of Cadets have been entrusted with the care and upkeep of the popular "Pirate Ship Playground" on base. NSA Naples Command Master Chief Darin Vazquez met with the Cadets to personally assign them their "Pride Zone" and outline their responsibilities. This initiative provides the Cadets with valuable experience in teamwork, responsibility, and community engagement.



Know Your Numbers, Protect Your Health: American Red Cross Naples volunteers were all smiles at Allied Joint Force Command Naples, sharing the importance of knowing your blood pressure and providing information about the many programs they offer.



USS Mount Whitney Shotgun Qualifications: So far during a recent underway, Sailors shot the M500 12-gauge Shotgun. The purpose of the shoot was to train and qualify ship force security members in the operation and basic function of the weapon system. This qualification gives reaction team members more options when drawing weapons during a security or force protection alert to better fit the mission needs.



Prestigious Award for Italian Generals: Adm. Stuart Munsch, Commander JFC Naples & U.S. Naval Forces Europe and Africa, awarded the Legion of Merit to L.t. Gen. Giovanni Maria Iannucci, Joint Operations Commander and L.t. Gen. Angelo Michele Ristuccia, Commander of the Southern Operational Forces Command recently at the headquarters in Naples. This prestigious U.S. Military award was presented in recognition of their service leading NATO forces in Iraq and Kosovo respectively. It is awarded for outstanding service, fidelity, and loyalty in either combat or non-combat positions.



New Pergolas Provide Shade at Bella Napoli: Morale, Welfare, and Recreation invites you to enjoy your break under the newly-installed pergolas located outside Bella Napoli food court, on Capodichino. These shaded structures are part of a continuing effort to improve quality of life at NSA Naples for our community!

Off-Base Housing:

Security Deposits Transitioning to Electronic Payments

This higher headquarter directed security deposit policy change aligns NSA Naples with all other DoD bases across the world and will enable personnel to experience the convenience of electronic payments.

By NSA Naples Public Affairs

At the direction of higher headquarters, Commander, Navy Region Europe, Africa, Central (CNREURAFCENT), NSA Naples is transitioning to electronic fund transfer (EFT) for off-base housing security deposit to ensure that our personnel living off-base can expect the same processes and standards they would experience at all other DoD bases across the world.

If you're stationed in the Naples area, residing off-base, and paid your security deposit in cash, it will be returned to you electronically and you will pay it back to your landlord electronically. The housing office will contact you to sign two acknowledgement forms and a lease amendment to complete the process and go electronic.

This higher headquarter directed security deposit policy change aligns NSA Naples with all other DoD bases across the world and will enable our personnel to experience the convenience of electronic payments.

Electronic payment removes a layer of bureaucracy allowing tenants to receive their security deposit directly from the landlord instead of going through NSA Naples housing office. Quick and easy.

Furthermore, electronic payment is more convenient than taking a trip to the ATM to get cash and more secure than carrying cash around. Going electronic will also reduce and/or eliminate the potential for cash drain at installation

In the modern era, electronic payments are the preferred method of monetary transactions for every other overseas station and keeps an electronic transaction history, vice dependence on paper payment receipts.

CLICK HERE for the new Off-base Housing Security Deposit Process Fact Sheet and Issue Resolution Fact Sheet.

For questions regarding the new security deposit process, contact the housing office at:

Naples Housing@us.navy.mil

DSN: 629-4466

Commercial: +39-081-629-4466

This change will ONLY affect tenant personnel residing offbase that have executed private lease agreements through the NSA Naples **Housing Service Center (HSC)** prior to 10 June 2024.

Personnel PCSing out of Italy by December 2025 will be grandfathered in and not be affected by this new policy.

The housing office will contact all concerned to sign two acknowledgement forms and a lease amendment to complete the process and go electronic.

Your Questions Answered

What if the landlord refuses to return the

A landlord who fails to return the deposit to a tenant would be subject to immediate removal from the NSA Naples housing program. It is an extremely rare occurrence to see a landlord who fails to return a security deposit back to tenant here in Naples. Per the lease agreement, and in rare instances where security deposit dispute between tenant and landlord cannot be resolved through informal meeting with the housing office, either party will have all remedies available to them under the law. As a DoD personnel, if you are not getting the legal help you need, you should always engage your chain of command to escalate the issue through appropriate channels.

Will the security deposit be returned in Euros?

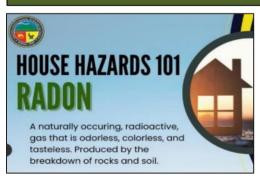
Deposits are electronically returned in Euros if you provide account information that includes an ĬBAN number linked to a Euro bank account. If a tenant has a U.S. bank account, they will receive the money in dollars. Most personnel that own a community bank account have reported that it makes security deposit, rent, and bill payments to Italian landlords much easier. Other personnel are known to use the wire transfer service known as Wise. As for the exchange rate, this fluctuates on a daily basis and each tenant may realize a positive or negative difference between transactions depending on when the transaction occurs.

Is it my responsibility to inform my landlord about this policy change?

No. The housing service center will explain the policy change to each landlord.

Radon Awareness: 5 Things You Need to Know

On-base residential and non-residential units, including off-base Government leased units are in compliance with the Navy Radon Management Program.



By NSA Naples Public Affairs

Where does radon come from?

Radon is a naturally occurring, radioactive gas that is odorless, colorless, and tasteless. Radon gas is released from rocks and soil and can move to air, groundwater, and surface water.

How will I know if there is radon in my house? Can I smell it?

No, radon is odorless, colorless, and tasteless.

How can I test my home if I live in a government owned/controlled unit?

In compliance with the Navy Radon Assessment and Mitigation Program (NAVRAMP). NSA Naples on base residential and non-residential units, including off-base Government leased units are either tested or mitigated or currently being tested. If you ever receive notification from the base that your home or office space has elevated levels of radon above the EPA and Navy action level (4 picocuries per liter or higher), or have health concerns about exposure to radon, please contact your medical provider.

How can I test my home if I live off-base on the economy?

Personnel that live off-base have entered into a private contract with their landlord, therefore limiting the scope with which the U.S. government may intervene or have control over said contract. However, DoD personnel living off-base can work with their landlord to test for and mitigate radon, if desired, at their own expense. The lessee may work with the lessor to address any identified issues, as outlined in Section 19 of the NSA Naples housing lease.

What are the health impacts of radon?

Although radon exposure is the second-leading environmental cause of lung cancer death (after tobacco smoke), the benefit of screening for lung cancer has not been established. Currently, no effective, community-wide medical screening tests are recommended for the medical prevention or early diagnosis and treatment of radon-induced lung cancer. The U.S. Preventive Task Force Services does now recommend annual low-dose chest CT scanning in asymptomatic adults aged 50-80 who have a long smoking history regardless of any radon exposure.

While NSA Naples has a known overall potential for elevated radon levels, classifying the installation as a Radon Potential Category (RF according to NAVRAMP, the installation is complying with The only way to detect radon is through testing. NAVRAMP testing and mitigation policies at government owned/controlled units. RPC 1 is simply the level assigned when even one unit or building is found on the installation with a radon level over the minimum threshold of 4.0 picocuries per liter (pCi/L).

> Information about finding an at-home radon test kit is available through the Environmental Protection Agency: HERE

Information about testing your home for radon and its health impacts is available through the Centers for Disease Control: HERE

Learn more about radon management at NSA Naples on the Environmental Services website:

If you have specific questions about your home office for assistance at:

DSN: 629-4466

Commercial: +39-081-629-4466

Email: Naples_Housing@us.navy.mil

MWR Gaeta & Naval Hospital Naples Team Up for National Nutrition Month



By MWR Gaeta, USNH Naples

March roared in with a focus on healthy living as MWR Gaeta partnered with U.S. Naval Hospital (USNH) Naples Health Promotion & Wellness for a special "Get Ready, Get Fit, Get Healthy!" session. Timed perfectly with National Nutrition Month, the event offered Sailors and community members valuable insights into building a healthier lifestyle.

Attendees at the Fleet Recreation Center benefited from an informative overview of the ShipShape Program, a comprehensive approach to weight loss and management. ShipShape emphasizes the interconnectedness of four key components: nutrition, physical activity, mindset, and sleep.

Beyond the presentation, participants were provided with valuable resources, including handouts and recipes, to support their individual wellness journeys.



Naples Public Health Evaluation In-Focus: Water Quality in Naples

By NSA Public Affairs & Environmental Division

Drinking Water On-Base

One of Naples Public Health Evaluation's enduring processes is water safety which seeks to ensure that drinking water at all NSA Naples installations is tested and monitored routinely to ensure the water is fit for human consumption. The drinking water is tested in accordance with the U.S. Environmental Protection Agency (EPA), Italian and Commander, Navy Installations Command (CNIC) monitoring requirements on a daily, monthly, quarterly, and annual basis to ensure compliance with standards and be able to declare the water is fit for human consumption.

For instance, in 2024, NSA Naples collected 496 drinking water samples and performed over 6,300 tests in three categories: *Chemical*, more than 3,700 tests looking for over 180 chemical parameters; *Bacteriological*, more than 700 tests looking for over 5 Microbiological parameters; and *Field Measurements*, more than 1,800 tests looking for six field parameters. The tests looked specifically for 191 contaminants in five major groups: microbial contaminants; pesticides and herbicides; inorganic contaminants; organic chemical contaminants, and radioactive contaminants.

The health and well-being of all personnel and families in Naples is the base's top priority. Routine testing ensures compliance with drinking water standards that are required to declare the water as fit for human consumption. The base is committed to keeping the military family fully informed through timely dissemination of credible information with complete transparency.

Water Sources, Testing, Treatment

The drinking water Consumer Confidence Reports (CCR) outlines all the water sources, testing and treatment process for NSA Naples installations: Capodichino, Support Site, SATCOM Lago Patria, Carney Park, and Gaeta Olde Mill Inn. The CCR is an annual on-base water quality report that a water system is required to provide every year to its customers. This is just like any public water system in the United States. The CCR helps people make informed choices about the water they drink. The latest CCR released on July 1, 2024 can be found on the NSA Naples website under the Environmental page: https://cnreurafcent.cnic.navy.mil/Installati ons/NSA-Naples/Resources/Environmental-Services/

Drinking Water Off-Base

Unlike on-base, the water quality cannot be verified at each off-base location or residence. As a precautionary measure, all personnel who live off-base are provided with bottled water for consumption. Bottled water is provided through housing lease provisions for all personnel living off-base. Check out the link below for the off-base bottled water factsheet and ensure your landlord is only supplying you with bottled water from manufacturers contained in the sheet. Fact Sheet: Water Consumption for Off-Base Housing

If at any point you feel your health is being or may be impacted by the environment, please contact your primary care physician. If you have questions about any of NPHE enduring processes, or any other environmental life, health or safety issue, send an email to Naples_LHS_questions@us.navy.mil

What Is Naples Public Health Evaluation (NPHE)?

The Naples Public Health Evaluation is a comprehensive study of the health risks associated with potential exposure to chemicals in the environment resulting from the area's waste disposal practices. The Campania region of Italy has experienced numerous challenges associated with trash collection, open burning of uncollected trash and illegal waste disposal practices. In response to health concerns expressed by U.S. Navy personnel in 2007, the Commander, Navy Region Europe, Africa, Central (CNREURAFCENT) contacted the Navy and Marine Corps Force Health Protection Command (NMCFHPC) to conduct a comprehensive public health evaluation to assess the potential health risks for U.S. personnel living in the Naples area. The NPHE was conducted from January 2008 to June 2011.

What did the Navy learn from NPHE?

Through the Public Health Evaluation, the Navy has been able to identify and address public health risks for U.S. personnel living in the Campania region. The Navy established new health-protective policies and took immediate action to protect the health of U.S. personnel and their families. Many of these health-protective policies remain in place, as enduring processes, to ensure continued health protection beyond the life of the study.

Where are the results of NPHE and where can I read more about this evaluation?

The NPHE results are located on the Health Awareness section at NSA Naples website: Read More About NPHE

Naples Public Health Evaluation Enduring Processes Focuses on:

- Air Quality
- Water Safety
- Food Safety



NSA Naples Housing Service Center

Fact Sheet: Water Consumption for Off-Base Housing



If you rent a property in the economy, it is important to know about POTABLE WATER. The rental unit must be supplied with city water. <u>It is also extremely forbidden to supply the property with well water.</u> The penalty will be the immediate termination of the contract.

The landlord will provide potable water **every month** and must obtain receipts from the tenant.

The landlord will choose how to supply the water: either with bottled water or installing a water cooler system. In both cases, the company must be one of the NSA Naples-approved service sources, please see below:

- Acqua Minerale San Benedetto S.p.A
- Acque Minerali d' Italia S.p.A
- Culligan Vicenza AAFES Water Plant
- Gran Guizza S.p.A San Pellegrino S.p.A
- Acqua Vera San Pellegrino S.p.A
- Levissima Plant Spumador S.p.A



The landlord will provide the necessary amount of bottled water and/or containers of water for the cooler according to family composition, as indicated in the orders, *four liters per day per person as per NSA Naples guidelines. Bottled Waters should be used for drinking/cooking purposes.*



READ FULL FACTSHEET HERE



Naples Area Security Committee Executives Lead Collaborative Safety, Security Efforts



, <u>By NSA Naples Public Affairs</u>

The Naples Area Security
Committee (NASC) Executive
Steering Council (ESC) recently
gathered onboard U.S. Naval
Support Activity (NSA) Naples to
explore enhanced partnerships with
local law enforcement and security
entities.

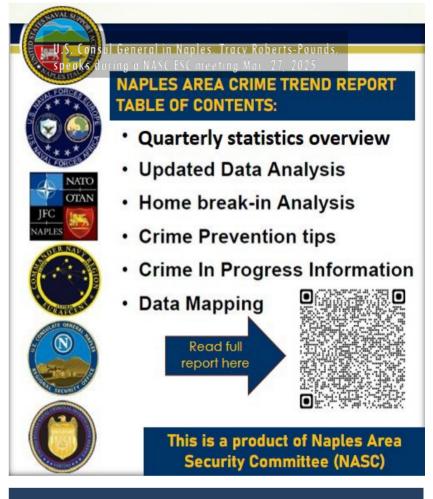
Comprised of leaders from U.S. Consul General in Naples; U.S. Naval Forces Europe and Africa; Allied Joint Force Command; Navy Region Europe, Africa Central; NSA Naples; and local law enforcement agencies, the ESC provides strategic guidance on policy development that aims to create a safer, more secure community.

"By collaborating closely with our Italian partners and key stakeholders, we can develop comprehensive strategies that safeguard our personnel, their families, and the entire community,' said Capt. John Randazzo, NASC ESC member and NSA Naples commanding officer.

The NASC plays a vital role in promoting a safer community through education, awareness, information sharing, and policy development. The two main bodies of NASC are the ESC and the Naples Area Security Working Group (NASWG).

One of NASWG's flagship initiatives is the quarterly Naples Area Crime Trend Report. This report provides valuable insights into crime trends and patterns in the Naples area, enabling community members to stay informed and aware of their surroundings. By regularly monitoring and analyzing crime data, the NASWG helps to ensure that community members, prospective personnel and families can make informed decisions about their safety and security.

The NASC encourages community members to never leave valuables unattended and in plain view inside homes/vehicles and to Lock windows and doors especially at



Read the latest Crime Trend Report link below:
READ THE CRIME TREND REPORT HERE

First Class Petty Officer Association Promotes Literacy at NSA Naples

By MA1 David Buitrago, Naples Area FCPOA

In celebration of Dr. Seuss' birthday, members of the Naples Area First Class Petty Officer Association (FCPOA) onboard NSA Naples spent the day reading to local children, promoting literacy and the joy of reading.

The event, held at the Support Site library brought together Navy leaders and young children for a fun-filled morning of storytelling, crafts, games, and adventure. The Sailors read classic Dr. Seuss tales, such as "The Cat in the Hat" and "Green Eggs and Ham," to a captivated audience of children and their parents.

The Naples Area FCPOA's participation in this event highlights the organization's commitment to giving back to the local community and promoting a love of reading among young children.

By sharing the magic of Dr. Seuss' stories, the Sailors aimed to inspire a lifelong love of reading and learning in the children they met.

"We're thrilled to have had the opportunity to celebrate Dr. Seuss' birthday with these amazing kids," said David Buitrago, President of the Navy Naples Area FCPOA. "As Navy Leaders, we recognize the importance of literacy and education in building strong, capable, and compassionate individuals. We're proud to play a role in promoting a love of reading and inspiring the next generation of leaders and learners."

The event was a resounding success, with children and parents alike enjoying the interactive reading sessions, taking home prizes, and memories to cherish. The Naples Area FCPOA looks forward to continuing its community outreach efforts and promoting literacy and education in the Naples Italy area. Follow the Naples Area FCPOA Facebook page to stay updated on future community events.





Housing Bits



By Krista Stevens

Pest Prevention Tips

To help prevent pests in your apartment, please follow these key steps:

- Inspect for gaps: Check for any gaps or openings to the outside, especially those 1/4 inch in diameter or larger. These small gaps can allow pests to enter. If you find any, contact our maintenance team for immediate assistance in sealing them.
- Seal Food Properly: Store all food in airtight containers to avoid attracting pests.
- Dispose of Trash Correctly: Ensure that trash is placed in appropriate bins and regularly taken out to prevent pest problems.
- Do not leave pet food outside or feed stray animals: This can attract pests, as they are drawn to the food left out for pets or strays.

Hold Your Events at Support Site Community Center

Looking for the perfect spot for your next party or get-together? Look no further! Our vibrant community center is ready to host your event, big or small! Just give us a call or use our NEW QR code to reserve your space and swing by to pick up the keys before 2 p.m. the day before your celebration. Please remember the \$50 deposit that will be returned to you as soon as you return the keys, planning your gathering has never been easier! Let's make your next event unforgettable!



We are excited to announce that, based on community feedback, we have installed a new code lock box for the community center keys. This new addition is conveniently located under the kitchen sign and will allow you to pick up the keys at the time of your arrival to the center. We hope this makes it much easier for everyone to access the community center outside of regular hours.

Thank you for your continued support and feedback. Together, we're making our community stronger and more accessible!



NEW RESERVATION LINK



>>>TOPICS<<<

- **Pest Prevention Tips**
- **TSS**
- Spring PMI
- Community Center
- **Visitor Policy**
- **Unaccompanied Housing News**



Ongoing Maintenance at Support Site

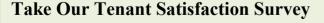
Spring Preventive Maintenance

Our Spring Preventive Maintenance (PMI) is in high gear! We want to remind you of the importance of being home or ensuring your furry friends are safely tucked away in kennels on the scheduled day. Please ensure that your dryer is empty, as we will be conducting cleaning of the dryer exhaust vents. Scheduled maintenance helps keep our community in top-notch condition, ensuring your homes are comfortable and running smoothly. By completing these routine checks, we can address any potential issues before they become major headaches. Remember, your cooperation is invaluable in maintaining the quality of life we all enjoy here. It is a collective effort that keeps our community thriving. So, let's work together to keep our homes happy and healthy!

What is a Preventive Maintenance Inspection (PMI)?

A Preventive Maintenance Inspection is a proactive process aimed at preventing and addressing potential maintenance issues in residential properties before they become a serious problem. Here at NSA Naples, we do PMI's in the spring and fall seasons.

Date	Building
1	2017
1 2 3	2018,2019
3	2020
4	2027
4 7 8 9	2028
8	2031,2044
	2030
10	2039
11	2040
14	2041
15	2042, 2043
16	2045.2047
17	2048, 2049
1	2046
22	2050
23	2051
24	2053
28	2054
29	2055
MAY 2	2103, 2104
MAY 5	2105,2106



We want to hear from YOU! Your feedback helps us improve, and we are committed to making your living experience even better. Please take a moment to fill out our tenant satisfaction survey. Together, we can make positive changes!

Link here: 2025 Navy Tenant Satisfaction Survey

If you have questions, contact Robert D. Niehaus Inc. at 1-800-360-4888 or visit navy-info.rdniehaus.com for more information.











TOGETHER, WE BUILD A BETTER COMMUNITY.



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Trouble Call Guide

Emergency Calls (Immediate Danger to Occupants or Property)

Examples: Gas leaks, overflowing drains, broken water pipes, electrical failures, fire/shock hazards.

- **Response Time: Within 30 minutes of receiving the call.**
- V Follow-Up Work: Additional repairs, if needed, will resume no later than the next working day as an urgent call.
- **✓** Availability: 24/7/365
- 📞 Emergency Dispatch:
 - DSN 911 / Comm +39 081 568-4911/5911
- Maintenance Help Desk:
 - COMM: +39 081 811-4285/4286
 - Hours: Mon-Fri, 0800-1630
 - After Hours: +39 338 946-2227

Urgent Calls (Significant Disruptions to Health & Well-Being)

Examples: Heating/AC failures, water heater issues, water supply problems.

- Response Time: Within 4 hours of receiving the call.
- Follow-Up Work: If more repairs are needed, they will resume on the next business day.
- ✓ Availability: 24/7/365
- 📞 Maintenance Help Desk:
 - DSN: 629-4285/4286
 - COMM: +39 081 811-4285/4286
 - Hours: Mon-Fri, 0800-1630
 - After Hours: +39 338 946-2227

🦠 Routine Calls (Non-Urgent Maintenance Issues)

- Response Time:
 - Repairs taking less than 4 hours: Completed within 5 days.
 - More complex repairs: Scheduled for completion within the current or next month.
- 🔽 Availability: Monday–Friday, 0800–1630 (excluding Italian holidays).
- For Routine Calls, Contact the Maintenance Help Desk or submit via Naples app or QR Code.
 - DSN: 629-4285/4286
 - COMM: +39 081 811-4285/4286
 - Hours: Mon-Fri, 0800-1630



Family Housing Issue Resolution Guide:

Step 1:

Identify & report issue to the Maintenance Help Desk via phone or QR Code. Submit feedback reports and identify if new request is a repeat discrepancy.

Trouble Call Feedback Link:



Step 2:

If your issue remains unsolved or was not completed to your satisfaction, please contact your Zone Manager. The most upto-date contact information for your Zone Manager can be found on the bulletin board in the common area of your building or email:

NSANaplesHousingMaintenance@us.navy.mil

Step 3:

If your issue still is not resolved to your satisfaction, please call the Housing Director at +39 081-811-4410 or submit an Interactive Customer Evaluation (ICE) comment at:

https://ice.disa.mil/index.cfm?fa=card &sp=13961&s=163&dep=*DoD&sc=8

Unnacompanied Housing Bits

Unaccompanied Guest and Visitor Policy *NO PERSON UNDER 18 YEARS OF AGE IS AUTHORIZED IN THE UH*

Residents are encouraged to invite guests, provided they do not interfere with good order or inconvenience other residents. Each resident is authorized to have up to five guests, with a maximum of five guests per unit at any given time. Guests must be accompanied by the host resident at all times, who is responsible for their behavior.

The authorized visiting hours for guests are:

Sunday-Thursday: 1200 to 2200 Friday-Saturday: 1200 to 0000

Overnight stays by guests are not permitted. Visitors include personnel in the unit for official duties such as command representatives, security, maintenance, cleaning, and inspection workers.



Final Thoughts...

Your comfort and satisfaction are a top priority for us. If you require any further assistance or have additional concerns, feel free to scan the link here to submit a service request: <u>Support Site Family Housing Service Request</u>, <u>NSA Naples Italy</u> or contact our dedicated trouble desk (to submit service requests):

DSN: 629-4285/ 4286; COMM: +39 081-811-4285/ 4286

Building Managers: NSANaplesHousing@facilities@us.navv.mil

If you require any further assistance or have additional concerns at Unaccompanied Housing, feel free to submit a support request here: NSA Naples <u>Unaccompanied Housing Request</u> or contact our dedicated UH staff.

NSA Naples:

Interactive Customer Evaluation (ICE) System

Every feedback is welcomed, good or bad, that's the surest way to help the installation improve services and quality of life in the community



By NSA Naples Public Affairs

The Interactive Customer Evaluation (ICE) system is a web-based tool that collects feedback on services provided by various organizations throughout the Department of Defense (DoD) including here at NSA Naples. Feedback can be positive (give a shout-out) or negative (report an issue). A combination of both is what helps us improve our services to better serve you.

Benefits of ICE:

- Allows community members to quickly and easily provide feedback to service provider managers on the installation.
- Gives NSA Naples leadership timely data on service quality.
- Allows service provider managers to benchmark their performance against like services in other DoD organizations.
- Saves money by providing an enterprise-wide capability to manage the resources necessary to collect and report on customer feedback and satisfaction ratings.

Do I get a response after submission?

Generally, if you provided contact information at the time of submitting an ICE Comment, it will be responded to within two weeks.

Response to your ICE Comment

COMMENT

I just moved here, I like the mobile phone app, but I tried to give feedback on some features and it looks like the link is broken.

RESPONSE:

Thank you for this feedback. We are unsure if you are referring to the links in the feedback tab, if so, they are all functioning properly. Depending on your internet speed, you may give it a few seconds for a page to load after clicking a link. If you're referring to a link somewhere else on the app, please send us the specifics so that we can fix accordingly. Apologies for any inconvenience this may have caused you.

Best way to submit an ICE comment?

- Visit the <u>ICE</u> website
- Navigate to the appropriate service
- provider managers linkInput your comments and be specific
- Recommendations are welcomed
- Provide contact info if you require a response



Your ICE Comment Shout-outs!

NAVPTO

Navy Passenger Transportation Office (NAVPTO) has got to be one of the top organizations in NSA Naples. They were super easy to work with and fast to respond. I wish I left all offices as happy as I have theirs.

FFSC

I have struggled with my issues for over 10 years and a year of talking with Lynn Whiteaker has helped me in so many ways. I have felt heard. She guided me and taught me ways to heal myself and how I can continue that practice in the future. I will 100% recommend FFSC to everyone I know that needs help.

Military Family Housing

We lived on base for over a year and from when I checked in with Ben when first moving in and to now with moving units he has been amazing going above and beyond. Regarding the moving experience with Antonio; he was super informative and helpful. He has made the whole process easy and stress free. Our overall experience with everyone we have worked with on base regarding housing has been great.

Food Court (NEX)

Please acknowledge yesterday's Wendy's manager. It was about 14 or 1500. A uniformed sailor was in line about 30 customers deep. I asked if he would honor front of the line privs. He said that they normally do not, but was happy to take the sailor's order. He came out from behind the counter to take the order. Thank you. That sailor was able to return to work in a reasonable amount of time.

Bella Napoli (MWR)

Many, many thanks for the covers on the patio. That will allow us to eat outside in the fresh air even when it rains. However, we, especially the Neapolitans, live for the return of the sunshine. We need a way to open the grates so that we can let the sun in when it is not raining. Another solutions would be more tables out in the sun so that people can choose. For most of us, lunch time is the only fresh air and sunshine that we get all week.

Emergency Preparedness Awareness and 2025 Briefing Schedule



Emergency preparedness helps you prepare your household for any situation.

Have a Plan, Build a Kit, and Stay Informed.

2025 NSA Naples Emergency Preparedness Briefing & Discussion Forum Schedule:

13 Jan, 0930 at Support Site Theater

3 Feb, 0930 at Support Site Theater

3 Mar, 0930 at Support Site Theater

7 Apr, 0930 at Support Site Theater

5 May, 0930 at Support Site Theater

2 Jun, 0930 at Support Site Theater

14 Jul, 0930 at Support Site Theater

4 Aug, 0930 at Support Site Theater

8 Sep, 0930 at Support Site Theater

6 Sep, 0730 at Support Site Theater

6 Oct, 0930 at Support Site Theater

CHOOSEYOUR DATE, GET INFORMED, STAY READY!

Always stay ready in the case of an emergency by checking out the resources on our Emergency Management website at: <u>Emergency</u> Management Webpage

These resources exist to help your households

construct an emergency kit and plan and learn how to respond and react to earthquakes (Drop, Cover, and Hold).

Additionally, you can stay informed about local earthquakes through the Italian Instituto
Nazionale di Geofisica e Vulcanologia (Italian National Institute of Geophysics & Volcanology)
link here: Italian National Institute of
Geophysics and Volcanology Website

For more resources on staying informed as a household, see Federal Emergency Management Agency (FEMA) link here: FEMA Website

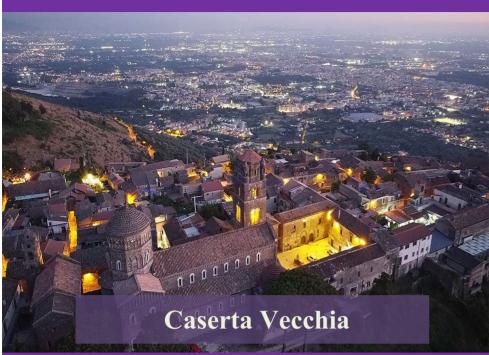
Remember that emergency preparedness helps you prepare your household for any situation. Have a Plan, Build a Kit, and Stay Informed.



Naples NAVIGATOR

Community Entertainment & Leisure Activities

Local Lens: Unveiling Campania's Hidden Gems



By Paolo Cutillo, Contributing Writer

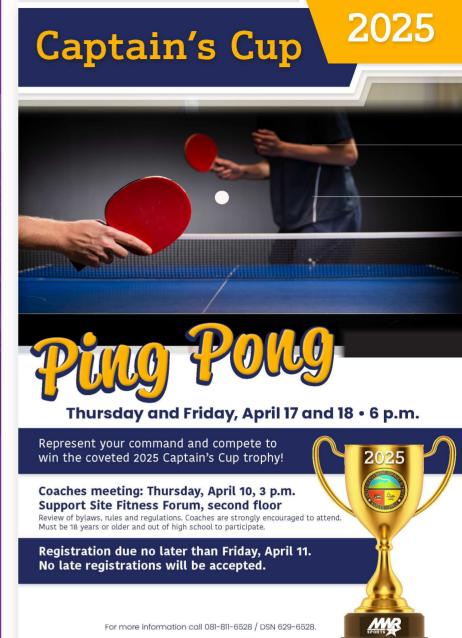
The grandeur of the Royal Palace of Caserta is hard to overstate. Built in the 18th century by the Bourbon King Charles III, this monumental palace was designed to rival Versailles. With its 1,200 rooms, stunning Baroque and Neoclassical interiors, and the breathtaking English and Italian gardens, it stands as one of Italy's most impressive architectural masterpieces. Walking through its halls, you can almost hear the echoes of royal footsteps, while the waterfalls and fountains in the sprawling gardens create an atmosphere of pure enchantment.

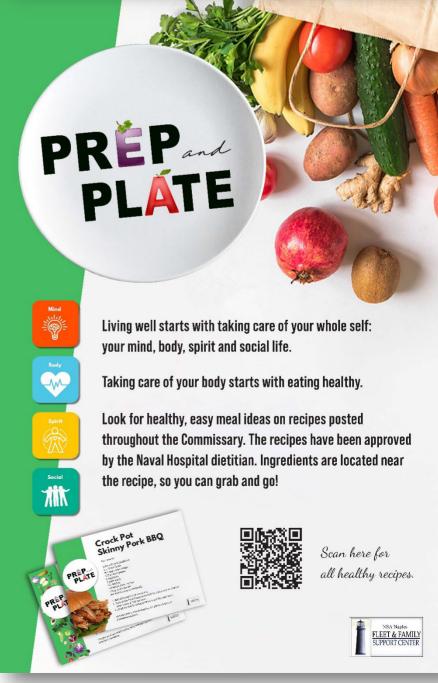
But did you know... just a short drive away lies a completely different side of Caserta's history?

Welcome to Casertavecchia, a medieval village perched on a hill 401 meters above sea level. This hidden gem offers cobblestone streets, ancient stone houses, and a 12th-century cathedral that make you feel as if you've stepped back in time. Once a Lombard stronghold, Casertavecchia was later influenced by Norman, Arab, and Swabian cultures, leaving behind a rich architectural and historical legacy.

Today, this charming village is a perfect escape from the modern world. Whether you're wandering through its narrow alleys, enjoying traditional Neapolitan cuisine in a rustic trattoria, or simply taking in the panoramic views of the Campanian plains, Casertavecchia is a place where history and tranquility meet.











CLICK FOR MORE EVENTS



BASEWIDE MONTHLY

EVENTS & ACTIVITIES





ARMED **FORCES OLYMPICS**



Friday, May 9 9:30 a.m. Carney Park

Team Coaches meetings

Wednesday, March 26 and Thursday, April 24 3 p.m.

Fitness Forum, Support Site second floor

Submit team rosters by May 2.

Prizes of \$300, \$200 and \$100 DECA gift cards for the top three teams and a \$100 Spirit Award!

Gift cards can be used by the unit for holiday parties, family days, etc.

For more information, call 081-811-6528 | DSN 629-6528





APRIL

FLEET AND FAMILY SUPPORT CENTER

△ AREA ORIENTATION

Area Orientation (mandatory for newcomers) April 2 and 3, April 16 and 17, April 30-May 1 Wednesday, 7:45 a.m.-2 p.m. Thursday, 7:45 a.m.-3 p.m. Reel Times 2 Cinema, Support Site

Cultural Assimilation trips to downtown Naples Friday, April 4 and 18 | 7:45 a.m.-2:30 p.m. Monday, April 28 | 7:45 a.m.-2:30 p.m. (all ages)

FAMILY READINESS

Ombudsman Assembly Meeting Tuesday, April 15 | 5:30-6:30 p.m. Reel Times 2 Cinema, Support Site

TRANSITION ASSISTANCE PROGRAM

Managing Your (MY) Education **Educational Track** Monday and Tuesday, April 7 and 8 8 a.m.-4 p.m.

Pre-Separation Workshop Monday-Wednesday, April 14-16

Department of Labor Employment Workshop

Thursday and Friday, April 17 and 18 8 a.m.-4 p.m.

Capstone Event Wednesday, April 23 9 a.m.-Noon

SEXCEPTIONAL FAMILY **MEMBER PROGRAM (EFMP)**

Introduction to FEMP* Thursday, April 3 | 10-11 a.m

EFMP Command POC Training* Tuesday, April 8 | 11 a.m.-Noon

EFMP Leadership Brief* Tuesday, April 15 | 3-4 p.m.

EFMP Healthy Caregiving* Thursday, April 24

RELOCATION

Smooth Move Thursday, April 10

INTERCULTURAL RELATIONS

Italian at Lunchtime Monday, April 7 and 14 11 a.m.-12:30 p.m. Capodichino

Easy Italian (Beginners Tuesday, April 1, 8 and 15 10:30 a.m.-12:30 p.m.

Intermediate Italian Wednesday, April 9 10-11:30 a.m

Advanced Italian at Lunchtime Monday, April 28 Capodichino

Italian Social Etiquette Wednesday, April 16 9:30-11 a.m.

Intercultural Relations Trip: **Chocolate Factory** Tuesday, April 29 9 a m -2:30 n m

SEXUAL ASSAULT PREVENTION AND **RESPONSE (SAPR)**

SAPR CMT Thursday, April 17 11 a.m.-12:30 p.m.

SAPR CDO Training Tuesday, April 22 1-3 p.m.

FFR Conference Room, Capodichino VA Refresher (CEU)

Tuesday, April 29 1-3 p.m. FFR Conference Room, Capodichino April is Sexual Assault Awareness and Prevention Month Strike Out Sexual Assault

(Bowling Event) Friday, April 11 5-7 p.m.

Strikers Bowling Center, Support Site **SAPR Candlelight Vigil**

Wednesday, April 16 5-6 p.m Chapel, Support Site

VIRTUAL WORK AND FAMILY LIFE PROGRAMS

The following programs are currently being offered virtually. Visit mynavyfamily.com to create an account and access virtual classes and online resources.

FAMILY EMPLOYMENT READINESS PROGRAM

LIFE SKILLS 090

(\$) PERSONAL FINANCE MANAGEMENT

Scan the QR code below to book a 1:1 consultation with a team member.









Community Engagements

NSA Naples Area Orientation

Next: 2-4 Apr, 16-18 Apr, 30 Apr- 2 May (Bi-Weekly)

POC: NSA Naples AO Coordinators /

nsanaplesao@us.navy.mil

Chair: NSA Naples XO/NSA Naples AO Coordinators

Regular Schedule: Every other week / 3 days Location: Support Site Liberty Theater

Instruction: In draft Participants: New Arrivals

Pizza with the CMC

Next: 10-Jun-25, 15-Jul-25, 21-Oct-25 (Quarterly)

POC: NSA Naples MWR Director / donald.r.wells71.naf@us.navy.mil Chair: NSA Naples CO

Regular Schedule: 2nd Tu / 3rd Mo/ QTR / 1130-1230 Location: Bella Napoli Conference Room, Capodichino

Instruction: NA

Participants: All Single Sailors

NSA Naples Town Hall

Next: 27-May-25 (Quarterly)

POC: NSA Naples PAO / valentine.k.mulango.mil@us.navy.mil Chair: NSA Naples CO

Regular Schedule: 2nd Tu / 2nd Mo / QTR / 1800-1900

Location: Support Site Theater & Facebook live Instruction: NA

Participants: All NSA Naples Active Duty, GS, NAF, Local Nationals Dependents and TAD Personnel

Coffee with the Skipper

Next: 11-Apr-25 (Quarterly)

POC: NSA Naples USO Coordinator / spullido@uso.org lmazzella@uso.org

Chair: NSA Naples CO

Regular Schedule: 2nd Fri/ 1st Mo / QTR / 1000-1100

Location: Support Site USO Spaces Instruction: NA

Participants: All Spouses/dependents

Functional Meetings & Working Groups

Naples Elementary School (NES) School Advisory Committee

Next: 1-May-25 (Quarterly)

POC: NSA Naples School Liaison / sarah.t.dastrup.naf@us.navy.mil Chair: NES SAC Chair (by vote--TBD)

Regular Schedule: SY24-25, TBD / 1600-1700

Location: Library, Naples Elementary School, Building 2057, Support Site

Instruction: DoDI 1342.15 (April 2020)

Participants: IXO, Principal, SAC Committee (parents and professional school employees), DoDEA bargaining unit representative, school and military communities

NSA Naples Installation Advisory Committee (IAC)

Next: 9-Apr-25, 28-May-25 (Quarterly) POC: NSA Naples School Liaison

/sarah.t.dastrup.naf@us.navy.mil Chair: IAC Chair (by vote--TBD)

Regular Schedule: SY24-25, TBD / 1600-1700 Location: Support Site - NES/NMHS & TEAMs

Instruction: DoDI 1342.15 (April 2020)

Participants: Installation Commander, NES and NMHS

Principals, IAC Committee (NES and NMHS SAC designees), school and military communities

Unaccompanied Housing Advisory Review Board (UHARB)

Next: 18-Jun-25 (Quarterly)

POC: NSA Naples UH Manager/ shanell.e.bailey.cic@us.navy.mil Chair: NSA Naples CMC

Regular Schedule: 3rd Wed / 3rd Mo / QTR / 1400

Location: NSA Naples UH Conference Room (Support Site BLDG

Instruction: CNICINST 11103.14A

Participants: CMC, UH Manager, Senior RA, PFM Manager, EFMP Manager. RAs, Command UH Coordinator Inspectors.

Sponsorship Training Next: 5-Jun-25 (Bi-Monthly)

POC: nsanaplesffsc@us.navy.mil

Chair: CMC/Command Sponsor Coordinator Regular Schedule: bi-monthly with annual schedule/0900-1200

Location: Support Site Liberty Theater

Instruction: NSA Naples INST 1740.2E Participants: Sponsors for all commands

OPSEC Working Group

Next: 4-Apr-25 (Quarterly)

POC: NSA Naples OPSEC Coordinator /

adam.m.tucker5.mil@us.navy.mil Chair: NSA Naples OPSECO Regular Schedule: Quarterly

Location: Precinct Conference Room

Instruction: NAVSUPPACTNAPLESINST 3100.2G

Participants: OPSEC O, SECO, N6, Security Manager, PAO,

Antiterrorism Working Group (ATWG) Next: 9-Apr-25 (Semi-Annual)

POC: NSA Naples ASECO / charissa.m.white.mil@us.navy.mil Chair: NSA Naples XO

Regular Schedule: Quarterly / 1300

Location: Security Building 403, Capo

Instruction: NAVSUPPACTNAPLESINST S3300.1 Participants: XO, SECO, ATO, NCIS, EMO, DHs, Tenant Command AT Reps

NSA Naples Fire Warden Working Group

Next: 23-Apr-25 (English) 24-Apr-25 (Italian) (Quarterly)

POC: NSA Naples Fire Chief / jason.c.kinlaw.civ@us.navy.mil Chair: Fire Chief

Regular Schedule: Semi-Annual

Location: Support Site Fire Station / 0830-1330

Instruction: OPNAVINST 11320.23G / NSANAPLESINST

Participants: NSA / Supported Command Fire Wardens

NSA Naples Safety Council

Next: 27-May-2025 (Quarterly) POC: NSA Naples Safety Officer / james.f.mcallister2.civ@us.navy.mil

Chair: NSA Naples XO Regular Schedule: 2nd Tue/ 3rd Mo / QTR / 1300

Location: Tentative - Base Safety Classroom, rm G053 Admin II

Instruction: OPNAVINST 5100.23H/CNICINST 5100.1

Participants: Triad, Program Leads, Supported Command Safety Officers

Naples Middle High School Advisory Committee (SAC)

t: 24-Apr-25 (Quarterly)

POC: NSA Naples School Liaison / sarah.t.dastrup.naf@us.navy.mil Chair: NMHS SAC Chair (by vote--TBD) Regular Schedule: SY24-25, TBD / 1600-1700

Location: Library, Naples Middle High School, Building 2058,

Instruction: DoDI 1342.15 (April 2020)

Participants: IXO, Principal, SAC Committee (parents and professional school employees), DoDEA bargaining unit representative, school and military communities

NSA Naples Building Manager

-Apr-25 (Monthly)

POC: PWD Naples Requirement Branch

Head/caleb.d.loscar.civ@us.navy.mil Chair: NSA Naples PWO

Regular Schedule: 3rd Th of the month/ 1000-1100

Location: Capodichino - PWD Large Conference Room (TBD)

Location: Support Site - Chapel (TBD)

Instruction: 11000.1F

Participants: Building Managers, FOS, APWO, and tenants.

NSA Naples Family Advocacy Committee

Location: Support Site Chapel Conf Room

Next: 4-Jun-25 (Quarterly)

POC: NSA Naples Family Advocacy Coordinator /

karen.e.kershaw.naf@us.navy.mil Chair: NSA Naples CO

Regular Schedule: 1st Wed / 3rd Mo / QTR / 1400-1500

Instruction: OPNAVINST 1752.3C Participants: Installation commander or designee; FFSC director; FFSC clinical service provider; FAP educator; SJA; NCIS (or military criminal investigation organization); Chaplain; MTF representative; DoDEA school representative

NSA Naples PB4T

Next: 3-Apr-25 (Monthly)

POC: NSA Naples ITO/madison.d.link.civ@us.navy.mil

Chair: NSA Naples ITO

Regular Schedule: 1st Th of the month / 1300-1400

Location: MS Teams

Instruction: CNIC M-3501.1A Shore Training Manual Participants: NSA / Supported Commands

NSA Naples Emergency Management WG

Next: 8-Apr-25 (Quarterly)

POC: NSA Naples EMO / sean.m.quinn16.civ@us.navy.mil

Chair: NSA Naples XO Regular Schedule: Quarterly, 1500

Location: TEAMS

Instruction: NAVSUPPACTNAPLESINST 3440.1A Participants: Triad, DHs, MEF Supported Command Reps (EM

Threat Working Group (TWG) Next: 28-May-25 (Quarterly)

POC: NSA Naples ASECO / charissa.m.white.mil@us.navy.mil

Chair: NSA Naples SECO Regular Schedule: Quarterly / 1100

Location: Security Building 403, Capo Instruction: NAVSUPPACTNAPLESINST S3300.1 Participants: ATO, NCIS, EMO, DHs, Tenant Command AT Reps

NSA Naples HAZMAT Working Group

Trng Next: 29-Apr -25 (Quarterly)

POC: NSA Naples Safety / poalo.dalterio.ln@us.navy.mil

Chair: NSA Naples Safety Officer

Regular Schedule: 2nd Month / QTR / 0800-1200 Location: Base Safety Classroom, rm G053 Admin II CAPO

Instruction: OPNAVINST 5100.23H/CNICINST 5100.1 Participants: Safety Officer, Supported Command HAZMAT Coordinators

NSA Naples Collateral Duty Safety Officer Working Group

Trng Next: 28-Apr-25 (Quarterly)

POC: NSA Naples Safety / paolo.dalterio.ln@us.navy.mil Chair: NSA Naples Safety Officer

Regular Schedule: 2nd Month / QTR / 0800-1200 Location: Base Safety Classroom, rm G053 Admin II CAPO

Instruction: OPNAVINST 5100.23H/CNICINST 5100.1 Participants: Safety Officer, Supported Command Safety Officers

Command-Level Meetings

NSA Naples Supported Command Triad Meeting

Next: 22-Apr-25 (Monthly)

POC: NSA Naples CO Secretary / marcella.r.zappia.civ@us.navy.mil

Chair: NSA Naples CO

Regular Schedule: 4th Tu / Mo / 1400-1500

Location: Command Conference RM Bldg. 449 Capo

Instruction: NA

Participants: Triad, Supported Commands Triad-level leadership, EAs, COSs, as required *** goal is to have

1 member from the Triad attend

NSA Naples CMC Meeting

Next: Every Tuesday (Weekly)

POC: NSA Naples CMC / darin.vazquez.mil@us.navy.mil

Chair: NSA Naples CMC Regular Schedule: Tuesdays/ Weekly / 1300

Location: Naples Area CPO Mess

Instruction: NA Participants: All NSA Naples Area CMCs

NSA Naples Navy Drug and Alcohol Advisory

Next: 15-Apr-25 (Quarterly)

POC: NSA Naples NDAAC PM /

diona.k.browne.mil@us.navy.mil Chair: NSA Naples CO

Regular Schedule: 3rd Tu / 1 Mo / QTR / 1400-1500Location: NGIS Conference Room / Various Instruction: OPNAVINST 5350.4 (series)

Participants: Triad, DAPA, Region ADCO, Program Directors, Supported Command Triads, Supported Command DAPAs

NSA Naples Ombudsman Assembly

Next: 15-Apr-25 (Monthly)

POC: NSA Naples Ombudsman Coordinator

Regular Schedule: 3rd Tu / Mo / 1730-1830

/tonya.m.douce.naf@us.navy.mil NSANaplesFFSC@us.navy.mil Chair: NSA Naples CO

Location: Support Site Base Theater Instruction: OPNAVINST 1750.1F Participants: Triad, Ombudsman Coordinator,

Ombudsman Assembly Chair, Program Directors,

Supported Command Triads, Supported Command Ombudsmen

NSA Naples Military Family Readiness Coordinating

Next: 8-Apr-25 (Quarterly)

POC: NSA Naples MFRCC PM

/joshua.hernandez30.mil@us.navy.mil Chair: NSA Naples XO Regular Schedule: 2nd Tu / 1 Mo / QTR / 1300-1400

Location: Capo Chaplain's Fellowship Hall Instruction: DoDI 1342.22 Participants: XO, MFLCC SEL Coordinator, WFLS,

NSA Naples Antiterrorism Executive Committee

Select Program Directors, Supported Command Triads

Next: 1-Jul-25 (Semi-Annual)

POC: NSA Naples ASECO / charissa.m.white.mil@us.navy.mil

Chair: NSA Naples CO Regular Schedule: January and July / TBD

Location: NSA Naples EOC Instruction: NAVSUPPACTNAPLESINST S3300.1

Participants: CO, SECO, ATO, NCTS, NCIS, EMO, DHs, Tenant Command AT Reps



— MAHATMA GHANDI

BRIAN TRACY

NSA Naples Phone Directory

Commercial Prefixes JFCN

Capodichino 081-568

081-721

Carney Park (No DSN) 081-526

Gricignano (S. Site) 081-811

Gricignano (S. Site) (No DSN) 081-813

Help Desk ONENET 626-HELP

Navy Gateway

626-5250

Navy Lodge Comm. +39-081-813-3433

Navy Lodge DSN 629 - 6289

BEQ (S.Site) 629-4123

Housing

After-hours trouble calls 626-5547

Assignments 629-4468

On-Base Housing 629-4930

Off-Base Housing 629-4466

Unaccompanied On-Base 629-4696/4143

Gricignano Warehouse 629-4242

Housing Maintenance 629-4246

Trouble Desk

629-4285/4286

Child and Youth **Programs**

CDC Capodichino 626-5116

CDC (S. Site) 629-4989

Youth Center/ SAC 629-4722

Teen Center 629-4395

Youth Sports 629-4725

School Liaison Officer 629-6549

Religious Services Chaplains (Capo)

626-3539 Chaplains (S.Site)

629-4608

Chaplain Duty Phone +39-366-680-5972

CREDO 626-5255

Religious Education Coordinator 629-4616/4617

Emergency DSN: 911

+39 081-568-4911

Non-Emergency DSN: 626-5638/5639 +39-081-5638/ 5639

Carabineri 112

Polizia 113

Italian Fire Department

Italian Ambulance

NSA Naples Quarterdeck 626-5547

Medical Facilities

Appointments (S.Site) 629-6000

Appointments (Capo) 626-4786

UNSH Quarterdeck 629-6006

Medical Homeport 629-6271

USNH Chaplain 629-6451

Dental Clinic (S. Site) 629-6007

Dental Clinic (Capo) 626-4644

EDIS Clinic 629-4676

Emergency Room 629-6150

Information Desk (S.Site) 629-6155/6006

Information Desk (Capo) 626-5311

Immunizations 629-6867

Mental Health 629-6306

MSU/Inpatient Ward 629-6471

OB/GYN 629-6404

Patient Admin 629-6293

Physical Therapy 629-6183

Radiology 629-6168

Tricare Admin Office 629-6330/6331

Lab 629-6190

EFMP Coordinator 629-6332

Pharmacy 629-6225

Optometry 629-6386

Billing 629-6510/6129 **Other Numbers**

Region Legal Services (RLSO) 626-4576

Region Support Center

Naples 626-2940

SATO (Capo) +39-081-599-2613/2616

India 7 +39 081-568-5549/ 5584

Security Desk (S.Site) 629-4269

Security Desk (Capo) 626-2207

Tax Free Products Office 626-5349

Thrift Shop 629-4200

Traffic Safety Office 626-3147/5594

TSC/ PSD ID Cards (Capo) 626-4390/ 5825

USO (S.Site) 629-4903

USO (Capo) 626-5713

Veterinary Clinic 629-7913

WIC Overseas 629-4962

Navy Recruiting 629-4087

629-6522/6768 **Emergency Management**

626-5240/5057 Navy Passenger

Transportation/ NAVPTO 626-4321

Zurich Car Insurance 629-6568

Fleet and Family Support

Front Desk/ Class Sign-629-6372

VA Representative 629-6997/6550

School Liaison Officer 629-6549

Retiree Services 629-6372

Sexual Assault Helpline +1-335-640-6621

FFSC (Gaeta)

629-8354

Area Orientation 629-6945

Relocation Manager/ **EFMP** 629-6372

Other Numbers

Air Terminal 626-5369

AFN (S.Site) 629-6915

American Red Cross 626-4788

CACO - Casualty Assistance 626-8215

CMVRO (S.Site) 629-6876/4050/6890

CMVRO (Capo) 626-2831/2832/4454

Commissary 629-4871/4879/4872

Community Bank (Capo) +39-081-635-5301

626-3131 Fire Prevention (S.Site)

Defense Service Office

Fire Prevention (Capo)

Hazmat/ Hazwaste 626-6643

626-6627/6626

HRO (Capo) 626-5409

629-4487

Navy Federal Credit Union 629-4887/4888/4889

Navy & Marine Corps Relief 626-3913

Vehicle Processing Center NCIS 626-6002

> **OPSEC Support Team** 626-4460

629-4264 Pass & ID (Capo)

626-4155/4321

Pass & ID (S.Site)

626 - 4955Passport Office/ NAVPTO

Personal Property 629-6778/6819/6950

Post Office (S.Site) 629-4336

Post Office (Capo) 626-5371

POV Lot 629-6522

RAPIDS (Capo) 626-5632/ 2940

Victims' Legal Counsel 629-6554

University of Maryland, Global Campus (Capo) 626-6674 +39 081-568-6674

NSA Departments

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CO Secretary, Ms. Marcella Zappia 626-6289, marcella.r.zappia.civ@us.navy.mil

Installation Business Manager (N5), Mr. Donald Barker 626-5100, donald.e.barker4.civ@us.navy.mil

Gaeta OIC, LCDR Karen Buchanan 626-8301, karen.j.buchanan2.mil@us.navy.mil

Support Element Naples (JFC), LCDR Massimo Ongaro 628-4041, massimo.ongaro.mil@us.navy.mil

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Training Department, Ms. Madison Link 626-5168, madison.d.link.civ@us.navy.mil

Public Works Officer, CDR John Michael Parizek 626-4653, john.m.parizek.mil@us.navy.mil

Information Systems Director, Mr. Donald Barker 626-5735, donald.e.barker4.civ@us.navy.mil

FFR Director, Mr. John Lenz 629-6803, john.m.lenz2.naf@us.navy.mil

FFR Deputy Director, LCDR Justic Felgar 626-5620, justin.m.felgar.mil@us.navy.mil

FFSC Director, Mr. Stephen Stutzman 629-6543, 626-6711, stephen.v.stutzman.naf@us.navy.mil

MWR Director, Ms. Jennifer Bardoni 629-4053, jennifer.p.bardoni.naf@us.navy.mil

Housing Director, Mr. Lawrence Tubbs 629-4410, lawrence.l.tubbs.civ@us.navy.mil

Unaccompanied Housing Manager, Ms. Shanell Bailey (Temporal) 629-4346, shanell.e.bailey.civ@us.navy.mil CYP Director, Ms. Catherine Szymanski-Prestonise

629-4729, catherine.b.szymanskiprestonise.naf@us.navy.mil

School Liaison Officer (SLO), Ms. Sarah Datstrup 629-6549, sarah.t.dastrup.naf@us.navy.mil

NSA Command Chaplain, CDR Corey Thornton 629-4610, corey.t.thornton.mil@us.navy.mil

626-5397, brian.s.curran.mil@us.navy.mil Fire Department Chief, Mr. Jason Kinlaw

Admin Officer, CWO3 Brian Curran

626-5222, jason.c.kinlaw.civ@us.navy.mil TSC CO, CDR Emily Lapp 626-5787, emily.a.lapp2.mil@us.navy.mil

Supply Officer, CDR Kevin Clarida

626-5428, kevin.d.clarida.mil@us.navy.mil Air Operations Officer, LCDR Joseph Swindel

16, joseph.d.swindel.mil@us.navv.mil Air Terminal Manager, Mr. Joseph Connolly 626-5066, joseph.p.connolly6.civ@us.navy.mil

Security Department, LCDR Dary Sampy 626-5411, dary.r.sampy.mil@us.navy.mil

OSH/ Safety Officer, Mr. Michael Miller

626-3585, sean.m.quinn16.civ@us.navy.mil

ASECO, ENS Charissa White 626-5525, charissa.m.white.mil@us.navy.mil

626-4790, michael.c.miller288.civ@us.navy.mil Emergency Management Officer, Mr. Sean Quinn

PWD Service Desk:

PWDNaplesTroubleDesk@us.navy.mil 626-4981



Vol. 2 | Issue Nº 04 | 6th Edition | April 2025

Base Information

Security

Reserved Parking Requirement

When parking in designated parking spaces onboard NSA Naples Support Site and Capodichino, personnel must display their associated parking placard.

Failure to display the placard may result in ticketing and/or booting of your vehicle

General OPSEC Reminders

Assume that anyone can see information you post and share regarding your activities, whereabouts, and personal or professional life.

- Everyone should be careful with who they friend on social media and who follows them. Not everyone who wants to be a friend or follower is who they claim to be.
- Be mindful of others attempting to use social presence as a means of targeting individuals.
- Only establish and maintain connections with people you know and trust.

Security Resources:

Security Officer LCDR Dary Sampy dary.r.sampy.mil@us.navy.mil 626-5411

Assistant Security Officer ENS Charissa White <u>charissa.m.white.mil@us.navy.mil</u> 626-5225

NSA Naples Security Website: $\underline{\text{CLICK}}$ HERE

FOR EMERGENCIES, CALL EMERGENCY DISPATCH AT:

DSN: Dial 9-1-1

Commercial: +39 081-568-4911 Capodichino Security Desk:

DSN 626-2207, Comm: 081-568-2207

Support Site Security Desk:

DSN 629-4269, Comm: 081-811-4269

MVRO

POC: M-NA-NSAMVRO-GD@eu.navy.mil 629-6876 (Support Site) 626-1366/5434 (Capodichino)

Monday- Friday: 0745-1145 & 1245-1500

No walk-ins, appointments only due to customer volume.

Shuttle Bus Schedule

Public Works

To alleviate the parking situation at Capodichino, two additional bus runs were added in September 2024 between Capodichino and Support Site during peak afternoon hours. New runs are highlighted in Red in the most recent bus schedule below. The new schedule was effective Sep 1, 2024. New schedules are posted at all bus stops.

Shuttle Bus Schedule: *CLICK HERE*

Support Site Shuttle Bus Map: Click Here

Public Works Department Resources:

Public Works Officer CDR John Parizek

john.m.parizek.mil@us.navy.mil 626-4653

Deputy Public Works Officer

Chris J. Massari

<u>christophe.j.massari.civ@us.navy.mil</u> 626-4654

PWD Service Desk

PWDNaplesTroubleDesk@us.navy.mil 626-4981

Gate Hours

Capodichino

Front Gate – 24/7 Back Gate –

Mon-Fri: 0530-0900 / 1500-1700

Weekends: Closed

Support Site

Front Gate -24/7

Back Gate - Mon-Fri: (POV) 0700-0800 (Commercial Vehicle) Mon-Fri: 0800-1600

Carney Park

Park hours - 0600-2000

Holiday hours will be posted on Facebook.

NSA Naples is Hiring!

Check out opportunities on USA Jobs: <u>CLICK HERE</u>

Local National Jobs: CLICK HERE

Public Service Announcements

Want to advertise an event to other Supported Commands?

Send the details of the event including the (Who, what, where, when, & why) or a flyer to:

nsanaplespao@us.navy.mil

Reservation Required To Use the Spine

This will help alleviate conflicts

For all events and celebrations at The Spine, reserve the space with: Marcella R. Zappia, ICO Secretary

U.S. Naval Support Activity Naples, Italy

COMM: +39-081-568-6289 DSN: 314-626-6289

Marcella.R.Zappia.Civ@us.navy.mil



Child and Youth Programs (CYP)

CYP Is Hiring!

CYP staff members may be eligible for a \$500 sign-on bonus and up to \$1,750 in retention bonuses!

Benefits include:

- Medical. dental and life insurance
- Exciting work locations
- Career advancement
- Tuition assistance
- Retirement and 401k with three percent employer match
- Location flexibility when you or your family need to
- Preferred child care for children with 50% discount.

Please note: Benefits are for qualified or eligible employees.

Check out open CYP positions here:

CYP Careers Page

Opportunities for Coaches

CYP Volunteer to
Coach Page



Public Service Announcements



Naples Fleet and Family Readiness Is
Hiring: Follow the link here to see all
current NAF and GS job openings: Navy
Fleet and Family Readiness Careers



Fleet and Family Readiness!

Scan her and GS

Our group includes individuals entry level to senior management who provide quality-of-life services to military, DoD civilians and their families at NSA Naples.

Scan here for current NAF and GS job openings!





Celebrate Your Graduation with UMGC!

University of Maryland Global Campus (UMGC) invites ALL graduating students to participate in our upcoming commencement ceremony.

Even if you're not a UMGC student, you can join us in celebrating your academic achievement. If you would like to participate, please fill the form at the link here: <u>Graduation Ceremony Link</u>

Contact UMGC today for more graduation details. DSN 626-6675

COMM +39-081-568-6675

important milestone!

4

Email: mitzia.williams@umgc.edu

Naples Wellness Collective: The Naples Wellness Collective is here to help you find your thing. From clubs to supportive services to new hobbies, there's something for everyone. Choose something to do for yourself today: Explore Wellness Collective Here



CLUBS | SPORTS | SUPPORT GROUPS | SKILL-BUILDING | HOBBIES

Living well starts with taking care of your whole self: your mind, body, spirit and social life.



Don't know where to start? Scan the QR code below and choose something to do for yourself today.



It may joining a club, talking to a spiritual counselor, downloading an app or starting a new hobby.

For more information, call 081-811-6372 \mid DSN 629-6372.







Housing Policy Update For On-Base Residents with Fully Floating Vehicles

For On-Base Residents with Fully Electric Vehicles

We've heard your concerns regarding the challenges of owning fully electric vehicles under the current housing policy. We appreciate your feedback and are excited to announce that we are updating this policy to better address your needs.

For those that have previously submitted an exception to policy request related to charging vehicles on base, the Housing team will be in touch soon to discuss the option of relocating to economy housing. We are dedicated to supporting our residents throughout this transition and encourage you to reach out to us directly at naples_housing@us.navy.mil with any questions.

Required Documents to submit Exception to Policy:

- 1. Proof of PCS with vehicle from VPC
- 2. Proof of vehicle specifications, including full EV, partial electric vehicles do not fit this criteria.
- 3. Proof of registration with MVRO or a Signed memo stating intentions to register and maintain ownership of the vehicle throughout the duration of the tour.





+ 47

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NOW OFFERING:

SAPR Services | Intercultural Relations | VA Benefits Advisor Services (Thurs. & Fri.)





Interested in joining us?

Call us at 081-568-4788 or send us an email at naples@redcross.org for questions. We are looking forward to hear from you!



NSA NAPLES COLORGUARD REQUEST INFORMATION

NSA Naples Command Color Guard is looking for more Sailors to join our team! If your sailors are interested, but have never done Color Guard before, please let them know that we are able to train them in all aspects of the team!

To request Color Guard for events, we ask to please include the following in your email:

POC:

Email:

Location:

Time:

Uniform:

Rehearsal Time and Date:

Will transportation be provided or should we request transportation?

Please attach the 5050/5060 for the event, as soon as possible.

Please reach out to nsanaplescolorguard@us.navy.mil for more information.

CLICK FOR MORE EVENTS



Cabin rentals are 20 percent off during movie weekends in June and July!



Upcoming Demolition of B443 at Capodichino: Four Things to Know

The demolition of Building B443 is scheduled to begin around May 2025. B443 is the former barracks; the long structure located behind the Mobile Bar. This demo project will necessitate some changes that all tenants should be aware of and plan for accordingly.

Mobile Bar Relocation - Enjoy Uninterrupted Service!

To ensure continued service during the B443 demolition, the Mobile Bar will be temporarily relocated to a new spot near B447. For reference, B447 is located opposite the C4I entrance area. Don't worry, the current Mobile Bar will remain open until the new location is ready! We'll share more details about the move, including the opening date of the temporary location, as soon as they are available.

BBQ Pit Temporal Closure Starting in Late March 2025

As part of the Mobile Bar's relocation project, the BBQ pit near Building B447 will be temporarily closed from around end of March to April 2025. This closure will allow for the installation of essential utilities at the Mobile Bar's new temporary location.

Outage of Smoking Area Near Mobile Bar

The Smoking Area/Gazebo located near the Mobile Bar and B443 will be closed starting in April 2025 until project completion, anticipated in summer 2026.

Pedestrian Traffic Detour

For your safety during the B443 demolition project, a pedestrian detour will be in effect starting in April 2025. The detour will remain in place until project completion, anticipated in Summer 2026. Please follow posted detour signs and exercise caution while navigating the area.

Building B443





Did You Know?

You can access all the previous issues of the Naples Navigator:

- Directly on the Navy Life Naples app under "news tab". Read on-the-go.
- Directly on NSA Naples DVIDS Page https://www.dvidshub.net/publication/1527/naplesnavigator





Dietitian Approved Fueling Stations:

Take advantage of this nutritious grab-n-go option

By DeCA Marketing Division

FORT GREGG-ADAMS, Va. — Dietitian Approved Fueling Stations are grab-n-go, dietitian-approved, nutritious and high-performance snacks and meals. They're great for fueling and refueling before and after a workout, an alternative to using the drive thru and are an ideal solution to quickly stock office and barracks fridges.

We know that "fueling for performance" is a key concern for our military community when it comes to the importance of nutrition and diet on overall readiness. These stations are full of dietitian approved snacks and meals that are nutritious and high-performance foods. **To learn more**, **CLICK HERE**.



Your Everyday Savings:

Say 'YES' now to even more savings on all your everyday commissary items you love

By DeCA's Marketing Directorate

FORT GREGG-ADAMS, Va. — "Your Everyday Savings!" (YES!) just got better! We're lowering prices even further on the items our customers purchase most. You can enjoy YES! items whether you're stateside or overseas. Our mandate is to have our customers save \$25 for every \$100 they spend at their commissary. Hundreds of items including milk, eggs, fresh meats, bananas, cleaning products and much more are available for great savings. Just look for the bright orange YES! label in store to start saving now! To learn more, CLICK HERE.



Store Director's Scoop:

Store Director | <u>Dennis.D.Holm.civ@mail.mil</u> | 081-811-4871

Here at the Commissary, we are working on being the grocery provider of choice for our eligible patrons. You will see daily savings throughout the store to reach our goal of saving you the patron on average 25% from your shopping experience. We understand how important this benefit is to you overseas. Getting the items, you know, is import to us. Our procurement team is working non-stop to get us all the products we can to keep our shelves full for you. When the supply chain issues come around, they find alternatives to help us get what we need.

Find our store Web page:

Did you know our store has its own pages on the commissary website? Click here for the "NSA Naples Commissary" webpage.

Subscribe to Express Line: If you would like to subscribe to Express Line, send an email to: <u>dennis.d.holm.civ@mail.mil</u> Include "Subscribe me to Express Line" in the subject line.

Store Director's Scoop continued:

Store Director | <u>Dennis.D.Holm.civ@mail.mil</u> | 081-811-4871

Career Opportunities available in DeCA

If you are interested in working at NSA Naples Commissary apply for a Store Associate position. When we have an opening, we will pull from the list of applicants that are found. If you would like to be a part of the DeCA team apply using this QRC code:



Some Displays for the month of March!

Did someone say Easter?



Store Hours

Sunday 0900 to 1800 Monday 0900 to 1900 Tuesday 0900 to 1900 Wednesday 0900 to 1900 Thursday 0900 to 1900 Friday 0900 to 1900 Saturday 0900 to 1900

Contact Us

Customer Service 4882 Asst. Store Dir. 4886 Grocery 4883 Produce 7872 Secretary 4871

Stay connected & subscribe:

To subscribe to Express Line, send an email to: deca.ramstein.store-opsgrp.list.websitez21naples @mail.mil Include "Subscribe me to Express

Line" in the subject line.

Food Safety Recalls

To stay informed on the latest product alerts and recalls sold in commissaries, CLICK
HERE. To view all recalls, market withdrawals and/or safety alerts from the U.S. Food and Drug Administration (FDA), CLICK HERE.



Recipe of the Month:

Try this big meal, little price: Spaghetti Night Feast

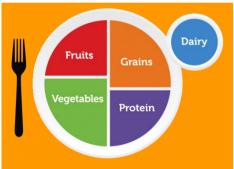
The Little Price Spaghetti Night Feast is a hearty and satisfying meal featuring a generous serving of spaghetti with marinara sauce. It includes savory Angus beef meatballs, tender corn cuts and a sprinkle of Parmesan cheese.

Ingredients:

- 1 package of Freedom's Choice Pot Size Spaghetti Pasta
- 1 jar of traditional sweet basil pasta sauce (24 ounces)
- 1 package cooked Angus beef meatballs (dinner size 20 ounces)
- 1 bag of Freedom's Choice Fresh Frozen Cut Corn (28 ounces)
- 1 jar 100 percent grated Parmesan & Romano cheese shaker (8

For the full recipe, **CLICK HERE**.





Remember the Food Guide **Pyramid?** Try **USDA's MyPlate** instead

It was great for its time, but much has changed since 1992. USDA invites you to update to MyPlate. It's the modern way to eat better every day. It's easy to use, customizable, based on science, and an overall great way to enjoy healthier eating.

Launched in 2011, MyPlate's symbol is a simple visual reminder to choose a variety of foods throughout the day and throughout the week. It represents what and how much to eat from each of the food groups over the course of the day, whether you eat on a plate, from a bowl, or another way. To learn more, CLICK HERE.



#DYK: Healthy Living

We know that nutrition and health play vital roles in the readiness of the military community. That's why we've developed a number of programs to strengthen the nutrition and health of service members and their families.

- Dietitian Approved Thumb (DAT)
- Thinking Outside the Box (TOTB)
- **Fueling Stations**

To learn more, visit CLICK HERE.

New QR Code Menu Offers DeCA-Approved Meals

New initiative to help families and single sailors create healthy meals at home

Taking care of your body starts with eating healthy. Recipes posted in Aisle 8 have been approved by the Naval Hospital Dietitian. Scan the QR code or follow the link to see healthy recipes.





Click Here for Recipes

NSA Naples Emergency Management Support

Mr. Quinn, NSA Naples Emergency management Officer, showed up at the commissary to give a briefing on preparation for the just-incase scenario. The Naples Commissary team can't thank him enough for his support.





Time to say Auguri!

After 34 Years of Service, Mr. Mosca says farewell

After an incredible 34 years of service to our community, Mr. Mosca, one of our dedicated front-end personnel, is moving on to a well-deserved new chapter. While we are sad to see him go, we offer our heartfelt "Auguri!" and best wishes for the future.



Highlight: DeCA's Vision!

"To be THE grocery provider of choice for our eligible patrons – delivering a vital benefit exclusively for our military community and their families."

We are constantly improving our services for you, our patrons. New products are constantly being brought in and more of our store brand to help give savings to you, our patrons. We strive to bring you the best customer service as a show of our thanks and support for all you do for our great nation.

> Thank you for your patronage, Dennis Holm





Stay Informed at NSA Naples!



@NSANaples

ATHOC

The ATHOC system is used for community notification of emergent events, disasters, and causes for caution. Anyone in the Naples area (sponsors & dependents) can register for ATHOC to receive these updates.



Sign up - ATHOC

Naples Navigator

The Naples Navigator is a monthly digital newspaper containing important base wide information and news. For direct email subscription, send an email to





Navy Life Naples App

The NSA Naples app is your one stop shop for essential information and your companion to navigate the Naples area. The app is available for download on Google Play (Android) and IOS (Apple)





NSA PAO Notes

Non-emergency information sent by the Public Affairs Officer (PAO) directly to your emails via your triad/leaders. If you do not receive NSA PAO Notes, inform your leadership to contact the NSA Naples PAO:

NSA Naples Website

Installation website where you can find information about NSA Naples by department, read about our mission and leadership, and find all types of resources including legal, instruction, environmental, veterinary, and more.



NSA Naples Website

Monthly Basewide Events Newsletter

Your one-stop-shop for all events happening at the installation. This includes events from MWR, Fleet and Family Center, Red Cross, and more. Access at the top of the latest edition of the Naples Navigator.



Monthly Events Newsletter

AFN: Armed Forces Network

Naples 97.3 FM The Eagle provides local, live radio programming. AFN GO is also available via the AFN GO mobile app.



Town Hall

Taking place at Support Site, Town Halls are facilitated once a quarter to address community questions and concerns. The event is always livestreamed on the <u>NSA Naples Facebook Page</u>. See the date for next event in latest edition of the <u>Naples Navigator</u>

Coffee with the Skipper

Geared toward spouses, Coffee with the Skipper offers a unique opportunity to connect with NSA Naples leadership, share insights, and discuss community matters - all over a fresh cup of coffee in good company. See next event date in latest edition of Naples Navigator

AO/ INDOC: Area Orientation

Mandatory orientation for all personnel PCSing to Naples where critical information about Naples, the NSA Naples installation, and more are shared. Get the basics about navigating life in Naples! See the date for next event in latest edition of the <u>Naples Navigator</u>

Pizza with the CMC

This is an opportunity for E1-E6 single servicemembers to share thoughts, ask questions and get feedback from leadership with a complementary lunch. See the date for next event in latest edition of the Naples Navigator

ICE: Interactive Customer Evaluation

The Interactive Customer
Evaluation (ICE) system is a
web-based tool that collects
feedback on services provided.
This is how we get feedback from
YOU to make improvements.

