

Receipt And Distribution Of Humanitarian Aid And Donations

USPS - List Of Restricted Items



URL <https://go.usa.gov/x6zkN>

USPS - Tracking/ Reporting Missing Mail



URL <https://go.usa.gov/x7KE2>

USPS - Insurance Claims



URL <https://go.usa.gov/x7KEb>

Note: If your mail/package is not insured, you cannot file a claim.

Contact your installation postal officer with questions about protecting your mail from theft or damage.

February 13, 2023

NAVEUR-AF military postal service (MPS) customer,

The region's military postal offices have recently seen an increase in customers attempting to mail humanitarian relief supplies using their personal mailing addresses.

Please be advised that military post offices **will not accept or deliver materials** donated for humanitarian aid purposes.

This is because mailing donations via the MPS is prohibited per the Military Postal Service Agency's Military Postal Manual.

Instead of sending humanitarian relief items via MPS, donations can be made through the humanitarian relief agencies of your choice.

Example: USAID - <https://www.cidi.org/disaster-responses/turkiye-earthquake>



View a related NAVSUP video about sending humanitarian <https://dvidshub.net/r/ogkobc>

Find More Resources About Using The MPS Here:

<https://www.navsupsup.navy.mil/NAVSUP-Enterprise/NAVSUP-FLC-Sigonella/Understanding-MPS-HHG-and-POV-Shipments/>