

USPS' New Rule Prohibits Shipping E-Cigarettes

USPS - List Of Restricted Items



URL <https://go.usa.gov/x6zkN>

USPS - Tracking/ Reporting Missing Mail



URL <https://go.usa.gov/x7KE2>

USPS - Insurance Claims



URL <https://go.usa.gov/x7KEb>

Note: If your mail/package is not insured, you cannot file a claim.

Contact your installation postal officer with questions about protecting your mail from theft or damage.

November 9, 2021

NAVEUR/NAVAF military postal service customer,

Effective immediately, the United States Postal Service (USPS) will begin prohibiting the mailing of electronic nicotine delivery systems (ENDS), including their liquids, parts, components, and accessories.

ENDS products include devices that deliver any substance, not just nicotine, via an aerosolized solution to users inhaling from the device (e.g., electronic cigarettes, e-hookahs, or vape pens). The new rule also revises provisions and processes relating to the mailability of cigarettes and smokeless tobacco.

Frequently Asked Questions

Q: I have an ENDS product currently being delivered through USPS. Will it securely arrive to its destination?

A: ENDS items mailed prior to October 21, 2021 may be delivered to its destination if they are not first identified by the air carrier. If identified, ENDS items will be declared undeliverable, unreturnable and will be discarded by postal authorities at USPS, the air carrier or the country.

NOTE: It is the customer's responsibility to comply with mailing rules and regulations and to accurately declare package contents/complete customs declaration form upon mailing.

Q: Where can I learn more about this new rule? Are there exceptions?

A: Click [here](#) to learn more about this new rule, and any applicable exceptions. Or go to <https://postalpro.usps.com/product-classification/tobacco>