

VCNO partners with Florida commands to enhance warfighting readiness



Photo by Kaylee LaRocque

Vice Chief of Naval Operations, Adm. Bill Lescher speaks with Capt. Matthew Pottenburgh, Commander, Patrol and Reconnaissance Wing (CPRW) 11, during a meeting with NAS Jacksonville leadership at River Cove Catering and Conference Center, July 30.

From VCNO Public Affairs

Vice Chief of Naval Operations (VCNO) Adm. Bill Lescher traveled to Florida July 29-30 to hear from Sailors and meet with key leaders in Orlando, Jacksonville, and Mayport.

“I am encouraged by the strong initiative and leadership broadly evident in our discussions,” said Lescher. “These units and organizations are bringing a strong sense of urgency in driving outcomes key to the Navy’s most challenging problems.”

While in Orlando, Lescher visited the Naval Air Warfare Center Training Support Division (NAWC-TSD) and discussed key elements of the Multipurpose Reconfigurable Training System (MRTS), a capability which provides realistic training in a virtual environment to simulate a variety of systems and scenarios that Sailors will encounter in the fleet. He also learned about the Central Florida Tech Grove, an extension of Navy’s NavalX program,

designed to drive velocity in Navy innovation by bringing together entrepreneurs, innovators, academics and the military’s modeling and simulation community.

In Jacksonville, Lescher met with Naval Air Station (NAS) Jacksonville-based leaders and discussed software innovation with P-8 warfighter-programmers at the Maritime Patrol and Reconnaissance Weapons School (MPRWS).

“The warfighters at the P-8 Weapons School are passionately pursuing innovative solutions that make the Navy not only more lethal, but also more effective in generating readiness,” said Lescher, regarding their Software Development Team. “What also stood out was their humility in learning how to adjust and iterate their software tools in order to maximize rapid fleet adoption.”

In Mayport, Lescher visited with helicopter squadrons to discuss lessons learned in scaling Naval Sustainment System (NSS)



Photo by MC2 Anderson Branch

Vice Chief of Naval Operations Adm. Bill Lescher, right, speaks with Cmdr. Nate Browne, executive officer of the “Airwolves” of Helicopter Maritime Strike Squadron (HSM) 40 in their hangar space at Naval Station Mayport, Florida. VCNO traveled to Florida July 29-30 to visit Sailors and meet with leadership in Orlando, Jacksonville, and Mayport.

Aviation best practices; with the Southeast Regional Maintenance Center (SERMC) to discuss progress in partnering with our private shipyard industrial partners to improve CNO Maintenance Availability execution; and with the USS Carney (DDG 64), to learn from the Chief’s Mess and Wardroom about their experience and insights in executing an ongoing CNO Maintenance Availability.

At each stop, Lescher recognized outstanding performers. “These trips are exceptionally valuable in highlighting the strength and tenacity that our Sailors and civilians demonstrate every day, and in illuminating the 4-star barrier removal actions I can take that will accelerate their effectiveness in driving significant readiness and lethality outcomes,” said Lescher.



NAS Jax frocks newest petty officers



Photos by MC2 (SW/IW) Nick A. Grim

MA1 Samantha Berrios is pinned to first class petty officer by MAC Evette McDowald and MAC Melissa Lang, during a frocking ceremony at Building 1 at Naval Air Station Jacksonville, July 16.



ABE2 Brandon Chapman poses for a photo with Naval Air Station Jacksonville Commanding Officer, Capt. Jeff Hill, upon being frocked to second class petty officer during a frocking ceremony at Building 1 at NAS Jacksonville, July 16.

MA2 Cameron Hunter is pinned to second class petty officer by his girlfriend Kelsey Kangiser during a frocking ceremony at Building 1 at Naval Air Station Jacksonville, July 16.



AC2 Landon Childers is pinned to second class petty officer by AC1 Memarie Sanchez during a frocking ceremony at Building 1 at NAS Jacksonville, July 16.

Congratulations!

AC2 Thomas Aldridge

MA3 Ryan Allen

AC1 John Ammann

MA3 Jessica Armendariz

ABH2 Cody Bartels

MA1 Samantha Berrios

ABE2 Brandon Chapman

AC2 Landon Childers

ABH2 Michael Flanagan

AC2 Rebecca Higby

MA2 Cameron Hunter

AC2 Aaron Martin

AC2 Chase McClearn

IT3 Makayla Odom

AC1 Shamir Ramirez

YN3 Cynthia Thorn

AC2 Kevin Toms



JAX AIR NEWS

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NAS Jax announces Sailors of the Quarter



Senior Sailor of the Quarter

MA1 (SW) Briana Bellantoni

Bellantoni is a native of Ontario, California, and has 15 years of Navy service. Bellantoni is currently a watch commander, First Class Petty Officer Association president, and antiterrorism training supervisor.

"My favorite part about my job is taking care of my junior Sailors by leadership and mentorship," she said.

When off duty, Bellantoni enjoying spending time with her daughter. Bellantoni's goals include making chief and her advice to other Sailors is, "never give up on your goals, keep your head up high and continue to rise."



Sailor of the Quarter

GM2 (EXW) Zachary Wright

Wright is a native of Stone Mountain, Georgia, and has served in the Navy for nine years. Wright said he joined the Navy, "to travel the world and broaden my horizons."

Wright's job duties include fire warden, work center supervisor, range safety officer, but his favorite is small arms instructor. His personal goals include obtaining a master's degree in sports administration and his personal mantra is, "preparation plus opportunity equals success."



Junior Sailor of the Quarter

BM3 (SW) Vincent Helfer

Helfer is a native of West Caldwell, New Jersey, and has been in the Navy for five and a half years.

Helfer said he joined the Navy, "to protect the country." His duty in the Boathouse Division is to drive search and rescue (SAR) boats for SAR swimmer training on the St. Johns River.

"My goal is to make chief within 10 years and start a family with my wife," he said.

Helfer's advice is never give up and, "if you do what you love, you'll never work a day in your life."

His hobbies include watching sports, running around with his dog and spending time with his wife.



Blue Jacket of the Quarter

ACAN James Looney

Looney, a native of Campbell, Texas, has been in the Navy for a little more than a year. His reasons for joining the Navy are, "to provide a better life for my wife and son and to give myself the drive to pursue personal goals for the future."

Looney says his favorite part of working at Air Traffic Control is that there is always something new to learn. His goals include becoming a chief within 10 years, and to be someone his colleagues can rely on. Looney also plans to earn a masters in entrepreneurial sciences and a PhD in business management. His advice to other Sailors is, "look up, get up, and don't ever give up because every day is a great day only if you make it that way."

When off duty Looney enjoys spending time with wife and son and playing Magic: the Gathering.

MWR commissions artist to create mural



*Photos by
Kaylee LaRocque*

Colorful fish, manatees and turtles are created by Artist Mary Joan Hinson on a giant mural at the Naval Air Station Jacksonville Freedom Lanes Bowling Center, July 21. The mural portrays the station surrounded by the St. Johns River.



Artist Cory Durst touches up the wing of a P-8A Poseidon aircraft on a wall mural at the Naval Air Station Jacksonville Freedom Lanes Bowling Center, July 21. Durst is helping Artist Mary Joan Hinson with the project.

By Kaylee LaRocque
NAS Jax Public Affairs Officer

Check out the new mural at the Freedom Lanes Bowling Alley! Local artist Mary Joan Hinson was commissioned by the Naval Air Station Jacksonville (NAS Jax) Morale, Welfare and Recreation (MWR) Department to create a mural depicting scenes from around the station.

Hinson, along with her assistant, artist Cory Durst began working on the mural July 19 and expect to complete the project in about five weeks.

“Weather is a big issue. The first day we started, it rained and washed away some of our work,” said Hinson. “And, the heat is really affecting us. We start working early in the morning but then the heat hardens the paint so fast, we can’t get it on the wall.”

The idea to create the mural came from MWR Marketing Director Morgan Kehnert. “I saw what Mary Joan had created in the St. Nicholas area near where I live and thought that a mural would look really nice on the Freedom Lanes building,” said Kehnert.

After hours of consultation, Hinson and Kehnert came up with a design for the mural. Once approved by NAS Jax leadership, Hinson and Durst got busy painting.

“The first thing we did was prime the entire wall blue for the sky color. Then, I laid the letters out using chalk lines as guides. The letters are all shadowed and will have key features within them such as helicopters, control tower, base logo and water towers,” said Hinson, a former art professor at Florida State College at Jacksonville.

“Everything is done to scale so 1/8-inch equals one-foot. The grid to draw the P-8A aircraft was a huge endeavor. That was a bit challenging to get it painted on the wall because it’s really big and I wanted it to look like they do when they fly around the base,” added Hinson, as she directed Durst to straighten a line on the tailfin. “I want everything to be perfect with this mural.”

At the bottom, Hinson is creating a scene from the St. Johns River with some of the wildlife including manatees, fish, and turtles. There may even be a squirrel named Jeff (for a recent squirrel rescue by the NAS Jax Commanding Officer Capt. Jeff Hill) and a raccoon (because there is a large population on base).

Hinson uses acrylic paints applied through many different techniques such as brushes, sponges, spray cans, and even fingers to get the look she wants.

“I’m making the fish very colorful and the sky will be a sunset. This is a painting with artistic impression, not a photograph. I want people to feel happy when they look at my murals,” said Hinson, who plans to continue bringing joy to communities through various art projects. “I’ve been an artist my whole life – it’s what I do.”

Artists Mary Joan Hinson, left, and Cory Durst work on a giant mural on the side of the Naval Air Station Jacksonville Freedom Lanes Bowling Center, July 21. The mural was designed by Hinson, a local artist, and will capture some of the station's key components including the P-8A Poseidon aircraft, MH-60R Romeo helicopters and the nature surrounding the base.



Artist Mary Joan Hinson contemplates the design of the mural she is painting on the side of the Naval Air Station Jacksonville Freedom Lanes Bowling Center, Hinson created the design based on the station's key components - aircraft and nature. She started the project July 19 and expects to complete the project in about five weeks.



Artist Mary Joan Hinson uses a variety of acrylic paint including spray paint to create her outdoor murals.



A new wall mural is being painted on the Naval Air Station Jacksonville Freedom Lanes Bowling Center. The mural is being painted by Artists Mary Joan Hinson and Cory Durst and will feature some of the station aircraft and nature.



Photos by MC2 (SW/IW) Nick A. Grim

Evan Smith, from Fleet Area Control Surveillance Facility Jacksonville, trims overgrown foliage on the Mulberry Cove Nature Trail as part of a volunteer trail clean-up, July 21.

Mulberry Cove Nature Trail receives a sprucing up



Stephanie Schmidt, from the NAS Jacksonville Environmental Department, taps down risen nails on the Mulberry Cove Nature Trail as part of a volunteer trail clean-up, July 21.

CNRSE tours NAS Jax



Photos by Kaylee LaRocque

Naval Air Station Jacksonville Fleet and Family Support Center Director Ron Downs, right, greets Commander, Navy Region Southeast Rear Adm. Wes McCall during his visit to the center, July 19. McCall toured the station to learn more about departmental activities and meet staff members.



Commander, Navy Region Southeast Rear Adm. Wes McCall is served a plate of vegetables and fried chicken for lunch at the Flight Line Cafe, July 19. McCall spent the morning visiting various departments at Naval Air Station Jacksonville to learn about operations and meet staff members.



From left, MA2 Derek Olsen; AC1 Alyssa Lewis; BM2 Swindy Rodriguez; Rear Adm. Wes McCall, commander, Navy Region Southeast; OS1 Lisa Koblinski and RS2 James Holston gather at the Flight Line Cafe, July 19 after having lunch. The admiral spent time learning about the Sailor's backgrounds and the jobs they do aboard the station.



AC1 Alyssa Lewis and MA1 Derek Olsen of Naval Air Station Jacksonville, converse with Commander, Navy Region Southeast Rear Adm. Wes McCall during lunch at the Flight Line Cafe, July 19. The admiral spent time meeting several Sailors from around the station, learning about their backgrounds and future goals.

Fleet Readiness Center Southeast hosts ribbon cutting for new engineering and logistics building



Photo By Benjamin Hayes

Fleet Readiness Center Southeast (FRCSE) leadership inducted the command's newest facility, Building 226, into the Capt. Christopher J. Room Engineering and Logistics Complex aboard Naval Air Station Jacksonville, at a ribbon-cutting ceremony on July 20, 2021. The new building will be used by engineering and logistics teams to support advancing aircraft platforms.

By Ashley Lombardo

Fleet Readiness Center Southeast

Fleet Readiness Center Southeast (FRCSE) conducted a ribbon-cutting ceremony July 20 to induct Building 226, a new engineering and logistics facility, as the latest addition to the Capt. Christopher J. Room Engineering and Logistics Complex onboard Naval Air Station Jacksonville (NAS JAX).

The \$2M facility is more than 3,000 sq. ft. and was constructed by MIA General Contracting Inc. Despite groundbreaking taking place in June 2020, at the height of the COVID-19 pandemic, the facility took only about 13 months to complete. Though a bit more work needs to be finalized before the FRCSE Fleet Support Team (FST) can officially begin moving in, the keys were handed

over to FRCSE on July 14.

"Building 226 is a great reminder of the growing technological advancement of the Navy, and how essential it is that FRCSE can continue surpassing Fleet demand with unparalleled timeliness and product quality," said FRCSE's Commanding Officer Capt. Grady Duffey. "We are honored to add another building to the Capt. Christopher J. Room Engineering and Logistics Complex and we are looking forward to watching tremendous strides take place under its roof."

The complex honors the efforts of the late Capt. Christopher J. Room, a former Naval Air Depot Jacksonville Commanding Officer, whose innovative efforts supported the Navy's growing requirements for industrial and maintenance capabilities. The complex initially housed only two buildings aboard NAS JAX, but the FST

support facility paints a clear picture of the continuous need for expansion to support the Navy's advancing aircraft platforms.

"With regard to the future activity in Building 226, FST engineering and logistics personnel will provide the gamut of technical and product support for Navy and Marine Corps program executive offices, program offices, type commanders and operating activities," said Tim Pfannenstien, FRCSE's FST Site Director. "Design and development of aircraft and sub-system modifications, to mishap investigations, technology insertion and oversight of all aspects of maintenance planning and logistics product support are just some of the efforts that will take place within the new facility."



August 20

★ 7 AM at the Antenna Farm ★

Runs are free and open to all authorized MWR patrons! Registration starts at 6:30 am on race day. Run all three races and receive a Summer 5k Series t-shirt.





Flight Line Cafe wins food competition

Photo by AN Nick Davis

Naval Air Station Jacksonville Commanding Officer Capt. Jeff Hill and Executive Officer Capt. Marc Cantu congratulate Flight Line Cafe's winning culinary competition team on their victory, July 30.

Final Royal Air Force P-8A crews graduate from VP-30

From VP-30 Public Affairs

The partnership between the United Kingdom and the United States celebrated an important milestone today as the Royal Air Force (RAF) completed their training at Patrol Squadron (VP) 30.

The ceremony for their final two crews marked the completion of a challenging six-month syllabus, and highlights a relationship that began almost a decade ago with the RAF's initial procurement of the P-8A Poseidon and Operation Seedcorn, a program designed to embed RAF instructors at VP-30.

Crews Nine and Ten arrived at Naval Air Station Jacksonville from the UK, Feb. 1, 2021, marking the start of their transitional training here at NAS Jacksonville. The RAF pilots, flight officers, and aircrew learned to operate the P-8A and are eager to take their newly acquired skills back to the UK and begin flying operational missions. Not only has it been a learning experience for RAF personnel, the U.S. military and civilian Fleet Replacement Squadron instructors have all benefitted from the immense and diverse experience of the RAF students.

The Royal Air Force has conducted acceptance testing of their own P-8A aircraft at RAF Lossiemouth and are standing up their own Fleet Replacement Squadron to



Courtesy Photo

Members of RAF Crews Nine and Ten gather in front of a P-8A Poseidon aircraft attached to VP-30 following their completion of P-8A training, July 28.

continue growing their Maritime Patrol and Reconnaissance program. Graduating as Patrol Plane Commander and Tactical Coordinator of Crew Ten are Wing Commanders Smolak and Livesey, who will go on to command No. 201 and No. 120 Squadrons, respectively.

All graduates received certificates and a ceremonial plaque was presented to the crews. VP-30 was given a plaque on behalf of the Royal Air Force to be placed in Hangar 30 alongside

the plaque of the original Operation Seedcorn instructors. Speeches from Captain Spore, the Commanding Officer of VP-30, and Wing Commander Smolak reiterated the importance of the relationship between both countries and their maritime forces. In that spirit, Wg Cdr Smolak quoted Winston Churchill, "Now this is not the end. It is not even the beginning of the end. But it is, perhaps, the end of the beginning." A fitting quote to graduate the final RAF crews at VP-30.

Former Nease High School cadet recognized at Great Lakes

Courtesy Photo

Commander of Naval Service Training Command, Rear Adm. Jennifer Couture congratulates former Nease NJROTC cadet Amber Vidler as the Honor Candidate of the 316 officer candidates completing the four week New Student Indoctrination at Great Lakes Naval Station, Illinois, July 22. Vidler will be attending the University of Maine this fall on a Navy ROTC Scholarship.



NAS Jax Safety Officer/Base Historian retires

By **Kaylee LaRocque**,
NAS Jax Public Affairs Officer

Naval Air Station Jacksonville (NAS Jax) lost an icon recently when Base Safety Officer/Historian Ron Williamson retired in June. Williamson has not only led the station in achieving the Voluntary Protection Program (VPP) “Star” certification several times, but he’s been the go-to person for any and every historical question related to NAS Jax.

A native of Jacksonville, Williamson graduated from Robert E. Lee High School and earned his Associate’s at Art degree from Florida State University and his Bachelor’s Degree in Engineering from the University of Florida (UF).

His first job was an internship while attending UF. “While going to UF, I took an internship job for a quarter with the National Oceanic and Atmospheric Administration,” said Williamson. “The job consisted of surveying all of the lower Florida Keys from Marathon to Key West. Then, I did a cooperative education program with the U.S. Army Corps of Engineers working in the flood control section and in construction as a construction representative. I eventually worked in the safety department for the Jacksonville District. I spent seven years working for them.”

Williamson started working at NAS Jax in 1982. “I’ve worked here for about 50 percent of the station’s entire history – that’s a long time!” he said.

During his tenure here, Williamson became the safety officer for not only NAS Jax but for Navy Region Southeast as well. This meant ensuring all 17 military installations within the region met required safety requirements.

According to his Civilian Service Commendation Medal which was presented to him from NAS Jax Commanding Officer Capt. Jeff Hill, Williamson over the course of two decades transformed the entire southeast region safety culture by eliminating safety hazards, raising overall safety awareness, reducing work-related injuries and limited worker’s compensation costs.

“Working in the safety program gave me the opportunity to be anywhere on the base, and have a reason for being there. I do not think there is a building on the station that I have not been into or inspected,” he said. “I got to meet so many people along the way. I also had the opportunity to work with some of the finest folks in the world, like all of the safety personnel that have worked for me over all of



Courtesy photo

Naval Air Station Jacksonville (NAS Jax) Commanding Officer Capt. Jeff Hill, right, presents NAS Jax Safety Officer/Base Historian Ron Williamson with the Civilian Service Commendation Medal for his outstanding service to the command from March 1998 to June 2021. Williamson retired after 46 years of federal service.

the years.”

So what is he going to miss the most? “I will miss the personnel most,” Williamson said. “But my second passion was in collecting and cataloguing all of the NAS Jax historical items I have gathered over the decades. I am going to miss being involved in the day to day operations of the base to keep up with all of the history.”

Williamson has published three books on the history of NAS Jax for the station’s 50th, 60th, and 75th anniversaries. “Taking on the base’s history as a collateral duty, I have tried hard to get the history of this great base out there for all to read,” he said. “I have met some incredible personnel like Butch Voris, who formed the Blue Angels and led the team twice. Al Taddeo, who was the last member of the original team while based at NAS Jax, and Dusty Rhodes, who moved the team from NAS Jax to Corpus Christi, transitioning them to jets and designed their current logo.”

And, he’s seen numerous changes here throughout the years.

“When I started working here, the NAS Jax departments were five times as large as what exists now. Another change are the structures here. There used to be above ground steam pipes all over the base in 1982. All are gone today. And so many buildings, hangars and street construction has been demolished or built. Finally, I have been to 17 squadron establishments and disestablishments over the

years. The airframes that fly from the base have all changed with the exception of a few remaining P-3C Orions,” recalled Williamson.

“I would like to thank my safety staff. I have been so blessed to work with the professionals I have had working for me. NAS Jax won almost 15 Secretary of the Navy, Chief of Naval Operations, NAVAIR and CINCLANTFLT safety awards over the years,” said Williamson. “I would also like to thank former MWR Director John Bushick and the MWR employees. I have inspected over half of the Navy’s MWR programs for safety across the world. No one has a finer program than MWR at NAS Jax. Also, Phil Collins and all of the personnel who worked so hard to make NAS Jax a VPP “Star” certified base by OSHA. I wanted to make NAS Jax the safest base in the Navy for our personnel and the “Star” certification shows how much we care about the safety of our employees. Few bases in the Navy are OSHA “Star” certified.” Finally, all of the base COs, XO’s, CMCs and department heads I worked for over the years. What a great fine group of dedicated leaders who always supported me and gave me direction and guidance when needed.”

In the future, Williamson plans continue working as a contractor part time to help other Department of Defense installations develop safety programs, continue to keep up with NAS Jax history, and keep up his yardwork.

In Memoriam

AOAN Deshawn Levon Johnson



AOAN Deshawn Levon Johnson, age 26, of Hampton, Virginia, died after his car was struck by a falling tree as a result of severe weather associated with Tropical Storm Elsa. Johnson was driving north on Roosevelt Boulevard near Naval Air Station (NAS) Jacksonville when the accident happened.

Johnson was assigned to Patrol Squadron (VP) 16 at NAS Jacksonville. He was born on June 3, 1995 to Dwayne and Shelly Johnson Sr. He attended Heritage High School in Newport News, Virginia where he played rugby and was an avid drummer in the band. Deshawn grew up in a tight knit family rooted and grounded in the word of the Lord Jesus Christ. He attended The Glorious Church Of The Lord Jesus Christ Of Apostolic Faith in Newport News, Virginia, where he also used his gift of drumming every week. He was full of life and loved to laugh and eat good food.

Johnson's greatest goal was to join the Navy like his brother and set a legacy for his family. In 2017, he met his wife Deja and they were inseparable. Deshawn was a firm believer in family and loyalty. As a result he'd found more family to add to his tree in the car club he joined and his at VP-16.

His life will be forever cherished and celebrated by his wife Deja Johnson, children Kyngston and Kamrynn Johnson; father Dwayne Johnson Sr.; mother Shelly; siblings Shawn Tea Miles, Dwayne Johnson Jr. (Davida), and Amarshay Laney (Sharif). Also mourning his loss are his paternal grandparents Esther Mae Johnson and Jessie Barrow; maternal grandparents Laverne W. Clark, Thomas Sanders and Robert Doles, nephew Dwayne Johnson III; nieces Debra Johnson, Zamora Laney, and DaviGrace Johnson; uncles Wilbur Johnson (Alice) and Todd Wharton; aunties Vernell Coles (Henry), Kimberly Black, Joan Parker (James) and many great aunts, uncles, cousins, shipmates and friends. He is preceded in death by his aunt Noralene Maxey (Jeanie).

"The War Eagle family mourns the tragic loss of our shipmate," said Cmdr. Timothy Campbell, commanding officer of VP-16. "Airman Johnson had a lasting impact on our squadron and we wish his family healing and peace during this incredibly difficult time." Johnson was assigned to the "War Eagles" of VP-16 at NAS Jacksonville.

A private funeral was held in Hampton, Virginia.

Charles Arlen Beene II

Charles Arlen Beene II, aged 49, born Jan. 8, 1972 in Memphis, Tennessee, passed peacefully with his wife by his side on June 27, 2021 in Jacksonville, Florida.

He leaves behind his faithful wife Biljana, who was the joy of his life. He also leaves three children; Savo "Pookie" Beene, Victoria "Tori Ray" Stumph, and Charles "Bubba" Beene; three grandchildren; Marlee, Kosta and Maverick; mother and father in-law, Jasminka and Savo Cvetanoski; brother-in-law, Nenad Cvetanoski; and his siblings, Judy (Howell) White, Gina (Beene) Moore and Ricardo Beene; seven nephews, two nieces, two great-nieces and two great-nephews.

He is predeceased by his parents, Charles and Carolyn (Parker) Beene of Millington, TN, and his brothers Donald Howell and David Howell. Charles was a 1990 graduate of Millington Central High School.

He joined the Navy soon after graduation and was on active duty until 2001. After 10 years with the Navy, he continued working at the Center for Naval Aviation Technical Training Unit Jacksonville for the next 20 years holding many certifications in IT and cyber security. Charles was a life-long, extremely skilled pool enthusiast and he made sure to pass the skill on to his three children. He was a cryptocurrency miner and very involved in the crypto world, even hosting a YouTube channel (SavageMine) teaching others how to mine.

He also enjoyed going to the gym, playing racquetball and riding his bike. He was well loved by his family and friends and will be missed tremendously.

A memorial service was held July 17.



Initiatives foster a positive work culture at DLA in Jacksonville



Photos by Toiete Jackson

Tonneisha Scott, center, a sustainment specialist with Defense Logistics Aviation at Jacksonville, Florida's planning division, receives a visual of parts needed to repair the canopy on an F/A 18 Hornet with Scott Still, left, and Todd Hile, right, sheet metal mechanics with Fleet Readiness Center Southeast's Canopy Shop.

By Leon Moore

DLA Aviation Public Affairs Office

For roughly the past four years, senior military and civilian leadership at Defense Logistics Agency Aviation at Jacksonville, Florida, have been developing an all-inclusive, purpose-driven team that aligns with the "Warfighter Always" readiness line of effort within the DLA Strategic Plan 2021 - 2026. That LOE states DLA's support to the warfighter is job one. It's our core strategic priority. We must provide the right support in the right places at the right times.

They also wanted to align People and Culture, one of the three critical capabilities that intersect and support the five LOEs with specific underlying objectives, initiatives and metrics. One of the stated objectives is to achieve a shared vision with the agency's strategic plan, all DLA organizations, employees and leaders must work together to fortify the culture, reward high performance, build connections and prioritize safety of the workforce.

Deputy Director of DLA Aviation at Jacksonville David Scalf said achieving the goal of an all-inclusive and purpose-driven team meant changing behaviors, resetting expectations, leading by example, and gaining the respect and confidence of the workforce.

"There was never any doubt in the talent and commitment of the DLA Aviation Jacksonville team. The challenge became, how do we turn the lofty goal into reality? Understanding that changing behavior takes time, as well as a targeted strategic approach, we developed a series of building blocks," Scalf said. "The building blocks became the tangible tools upon which our culture incrementally changed over time."

Scalf said those building blocks included standardizing the planning codes and directly linking them back to each of our customers' production work centers. This simple change

allowed for ownership and linkage by each employee to a specific production line that is measurable, and places ownership accountability into the basic equation of our supportability efforts.

He said they also developed a set of Department of Defense Performance Management and Appraisal Program performance elements applied to the deputy's position, all the way down to lowest-graded position.

Next, they looked at the feedback from the 2018 Denison Survey, which revealed the need for improvement across the Denison spectrum. As a result, Scalf said they combined a series of recognition programs tactically aligned with communication campaigns, along with the performance initiatives, including Employee of the Month, Employee of the Quarter, annual award inputs and leader development programs.

Navy Cmdr. Curtis Ceaser, who took over as DLA Aviation at Jacksonville commander in April 2020, said along with these DLA enterprisewide performance initiatives, they put several additional employee-based and personal recognition programs in place.

"The premise was to recognize the unsung efforts of individuals on a peer-to-peer basis. It is a point of pride for our organization, something that has significantly contributed to enhanced morale and better unit cohesion. I am so proud that we are able to keep it going," he said.

Staci Clark-Allen, a management assistant, is one of the more than 320 recognized through the Peer Pats initiative since its inception. She said it's an absolutely amazing feeling to know that her peers appreciate the work she does, and it doesn't go unnoticed.

"It's more of an incentive for me to stop and take notice of the work that goes on around me that may go unnoticed so that I can acknowledge my teammates," she said.

To continue the spirit of recognition and communication, Ceaser and the leadership team



Jose Torres-Vasquez, right, a sustainment specialist for Defense Logistics Aviation at Jacksonville, Florida, performs inventory forecasting and planning for T-44 Pegasus aircrafts with Walter Zayes, a trainer production control supervisor from Fleet Readiness Center Southeast. DLA and FRCSE work together to ensure parts are received and distributed to meet the depot's demands.

added three additional initiatives to foster a positive work environment: a quarterly newsletter, DLA Aviation JAX Center Stage and the town hall inspired Team Talks.

The quarterly newsletter is a chance for Ceaser to update the organization on news, metrics and actions impacting them.

DLA Aviation JAX Center Stage highlights team members within the DLA Aviation at Jacksonville family and is an opportunity for people to get to know each other outside the work environment. It's delivered via the quarterly newsletter or monthly updates.

And finally, they have Team Talks, a meeting similar to town hall meetings, but in smaller groups, which Ceaser says allows for engaging dialog on issues that matter most to them.

"These Team Talks not only provide an opportunity to share important information, but also allow for open feedback from all levels on what is working well within the organization and what is not. This insight is essential in the formulation of organizational initiatives, customer support efforts and team building opportunities," he said.

"All of these tangible tools have helped in perpetuating and developing a positive work culture but the glue that makes it stick is and always has been, the intangible elements of leadership. They set in motion sustainable earmark events and programs that have withstood the operational pressures of day-to-day work, work environment challenges such as the COVID-19 pandemic," said Scalf.

FLC Jacksonville conducts change of command and retirement ceremony

By **Jessica McClanahan**
FLC Jacksonville Public Affairs Officer

Naval Supply Systems Command (NAVSUP) Fleet Logistics Center (FLC) Jacksonville conducted a combined change of command and retirement ceremony July 16, on board Naval Air Station Jacksonville, wherein Capt. Jim Strauss relieved Capt. William H. Clarke as Commanding Officer.

While Clarke was in command, NAVSUP FLC Jacksonville saw many organizational achievements including the rollout of a new contracting procurement tracker tool called ProTrack that is now in use around the Fleet; the renovation of warehouse spaces at NAS Jacksonville and subsequent launch of a new program pilot for managing repairable aviation parts; and Clarke expertly led the team that provides contracting, fuels and logistics support to units operating in the southeast region and U.S. Naval Forces Southern Command & U.S. Fourth Fleet area of operations during a period of high operational tempo.

“While I was the Fleet Supply Officer I witnessed, first hand, how Navy leadership depends on NAVSUP and FLC Jacksonville to respond in a dynamic environment,” said Rear Admiral Peter Stamatopoulos, commander, Naval Supply Systems Command and Chief of Supply Corps.

“This environment spans from generating ready forces—submarines, airplanes, ships and expeditionary units—supporting SOUTHCOM operations and multi-lateral exercises with partner nations and navies, to supporting hurricane response and disaster relief operations both in the U.S. and surrounding nations,” Stamatopoulos then went on to praise the expertise gained and demonstrated by Clarke throughout his career.

Clarke, a native of North Carolina, is retiring after more than thirty years of naval service, which began as an enlisted Sailor in 1987. He went on to earn a B.S. and an MBA from Elon University, followed by Officer Candidate School in 1995. Clarke was later one of the first Supply Corps officers to cross deck from a ship to serve as a department head on a submarine when he transitioned from USS Vella Gulf (CG 72) to USS Kentucky (SSBN 737) in 1999. He went on to serve aboard USS Iwo Jima (LDH 7) and as Supply Officer for USS Harry S. Truman (CVN 75). Additionally Clarke served at Naval Air Station Sigonella, Sicily; OPNAV N80; NAVSUP Weapon Systems Support and DLA Troop Support.

“I seriously love what I do and love solving hard supply chain and



Capt. Jim Strauss relieved Capt. William Clarke as commanding officer onboard NAVSUP Fleet Logistics Center Jacksonville during a change of command, July 16.

logistics problems. I am proud to wear this uniform and truly honored to have served,” said Clarke. “Stacy and I have been blessed to have met some wonderful people across this amazing country and around the world.”

Clarke’s relief, Captain Jim Strauss, gains command after a tour as Executive Officer, NAVSUP FLC Norfolk. “Jim has served on multiple Ships, overseas at CTF 53 in Bahrain, and as SUPPO of the USS George H.W. Bush,” said Stamatopoulos during his remarks. “Jim [Strauss] possess the right sight picture to lead this organization and help improve the Fleet’s lethality.”

Strauss expressed his enthusiasm for taking the helm of NAVSUP FLC Jacksonville by saying,

“I am truly humbled and honored to take command of this prestigious, storied, and strategic organization. CAPT Clarke, like his predecessors, led this command with honor, integrity and vision. I will endeavor to do the same.”

FORE! Golf camp hits NAS Jax

By **AN Nick Davis**
NAS Jax Public Affairs

The Naval Air Station Jacksonville Golf Club held a golf camp for children of military families ages 5-17. The weeklong camp taught fundamental skills of the game. The students learned from Professional Golfers Association Coach Angello Collins.

Angello said his favorite part of coaching young golfers is, “It’s like seeing the future of the game right in front of you and being able to be a part of building up the next generation of golfers.”

Photos by AN Nick Davis

Golf Campers learn the basics of swinging a golf club and how to properly hit a golf ball, July 26.



Coach Angello Collins explains to young campers the rules of the driving range before starting there first lesson on swing fundamentals at golf camp, July 26.

Shopping timesavers: Try these tips to save your time on your next commissary visit

By Kathy Milley
DeCA Corporate Communications

The average grocery store shopper spends 41 minutes per shopping trip, not including travel time, and makes 1.5 trips per week according to the Time Use Institute. That equates to 53 hours per year spent grocery shopping.

The Defense Commissary Agency offers ideas to help shorten your shopping trip, allowing you to divert some of this time back to family and leisure activities.

“When your schedule is tight, our tips can help you shave precious time from your commissary shopping trip, where you can save about 25 cents on the dollar,” said Marine Sgt. Maj. Michael R. Saucedo, DeCA’s senior enlisted advisor to the agency director. “But when your schedule permits, take some time exploring your commissary and talking to department managers. There are always new products to discover, great promotions throughout the store and department managers willing to share helpful shopping tips.”

Tips to shave time from your shopping trip:

1. Use Commissary CLICK2GO

The best way to save valuable shopping time is to use Commissary CLICK2GO, the online shopping and curbside pickup service, available at select locations. Shop from the comfort of your own home and schedule a pickup time. The commissary staff will do all your shopping and have it ready to load in your car when you drive up to the pickup location. And it just got better. The Commissary Click2Go service fees have been waived for a limited time. Currently Commissary CLICK2GO is available at 52 locations with

more locations coming online each month. Keep checking for the new locations coming online.

2.Create a master plan

Planning is the most effective way to cut time from your in store shopping trip and to minimize the number of visits per week. Choose what meals you plan to make during the week and jot down needed ingredients. Commissaries.com offers many recipes that will help with your weekly meal plan. Then check your pantry, refrigerator and cabinets, crossing out the items you already have on hand. Sort the remaining items on a shopping list by category. When you get to the store, you’ll know exactly what to buy and where everything is located. Use this helpful Weekly Meal Plan Worksheet to make it even easier. Save your meal plans and corresponding shopping lists to use again saving even more time on future shops.

As you are shopping, you might see an item that sparks an idea for an additional dinner that may need several ingredients. Once the inspiration hits, place the item in the child’s seat of the cart as a reminder that you need to pick up the other ingredients or, if you have a pen, jot them down on your list under the appropriate department.

3. Look up Sales and Recipes Ahead of Time

Before going to the commissary, look at the sales flyer on commissaries.com to find savings on the items on your list. If a specific brand is on sale, make sure to jot that down beside the item on your shopping list. It will save you time in the store if you know exactly what brand is on sale.

4. Organize Coupons Before you Get There

Visit the Savings Center on commissaries.com before your commissary trip, to find resources with lots of printable coupons. Download digital coupons right to your Commissary Rewards Card. Print coupons for the items on your list and organize by category. You may also find industry coupons in the store displayed near the items you purchase.

5. Avoid Shopping at Peak Hours

Choosing off-peak hours is a great way to avoid crowds and long lines at the commissary. If unsure of the peak hours for your store, ask your store director.

6. Don’t Shop Hungry

This is a fundamental rule to help you save money when grocery shopping, but it is just as effective when trying to save time. Hunger can be a distraction when you are trying to get in and out of the store as quickly as possible.

7. Have a Backup Plan for Essential Items

Know your essential items or brands when you do your shopping and have a backup plan in your mind. On the off chance that a product is not available, having a backup prepared will not derail your quick shopping trip.

8. Talk to your commissary dept. managers

During a shopping trip when time is not a factor, talk to the commissary department managers. They have a wealth of information that can help you decide the best times to plan a quick shopping trip. Ask them about their delivery days, when certain products will be at their freshest or anticipated mark-down times.

9. Use science to choose your checkout line

Choosing a line with one person with a loaded cart may actually be faster than a line with several people with fewer items. Little’s Law, the science behind selecting a queue, takes into account the idle time and interaction between each customer and adds that time to the length of each interaction. With all those “between customer” time additions, it may be quicker to choose the line with the fuller cart.

“We have lots of things competing for our time, so any free time we have has never been more valuable,” said Saucedo. “Use Commissary CLICK2GO, these simple tips and the downloadable Weekly Meal Plan Worksheet, to make your next grocery shopping experience the most time-efficient one yet.”



GO JUICE: GAME PLAN

Legendary college football coach Bear Bryant was a man who always stuck to his game plan. The assistant coaches said that he had a game plan for every individual game, but also a plan for the development of the whole team over the course of the current and upcoming seasons.

Once the game plan was drawn up, he would consistently and effectively communicate the plan to his players and coaches. He recognized that there were specific things they needed to know.

Here are Bear Bryant’s five points he believed every coach should know:

1. Tell them what you expect for them. (Helps to envision their team role.)
2. Give them an opportunity to perform. (Gives a chance to be in the game.)
3. Let them know how they’re getting along.

(Allows opportunity to learn and improve.)

4. Instruct and empower them when they need it. (Opens door for increased contribution.)
5. Reward them according to their contribution. (Provides incentive for effort.)

No matter if we are leading an installation, squadron, unit, department, or not, it is paramount that we have a game plan. But, it is even more important that we consistently and effectively communicate the plan to our shipmates.

Both personal and professional game plans can lead to successful productivity and strong cohesiveness within an organization.

Reverend Dr. Zachary C. Parker
Chaplain, U.S., Navy

Navy Region Southeast Reserve Component Command holds change of command



Photos by MC2 Andrew J. Sneeringer

Rear Adm. John A. Schommer shakes hands with Navy Region Southeast Reserve Component Command Capt. Dale W. Maxey during his change of command and retirement ceremony, July 30. The command generates mobilization readiness by providing administrative services, training support, and world class customer service to Reserve personnel in support of surge and operational requirements for the Navy and Marine Corps team and Joint Forces.

From NAS Jax Public Affairs

Navy Region Southeast Reserve Component Command Jacksonville (NAVREG SE RCC JAX) held a change of command and retirement ceremony at Mayport Naval Station July 30. Capt. Richard B. Thomas relieved Capt. Dale W. Maxey as commander of NAVREG SE RCC JAX.

Maxey, a native of Kell, Illinois, retired after 39 years of dedicated service to the U.S. Navy was recognized on a successful career including most recently for his leadership of NAVREG SE RCC JAX and 19 Navy Operational Support Centers (NAVOPSPTCENs) in his region.

Under Maxey's command, NAVREG SE RCC JAX mobilized more than 6,000 Selected Reservists to locations around the world to include more than 1,300 Sailors activated for the national Severe Acute Respiratory Syndrome Coronavirus 2 (SARS-CoV-2) response efforts. As part of the Commander's

RCC JAX also developed a mobilization team capable of supporting any national contingency.

Reflecting on his many years of service, Maxey said, "I am continually amazed by the flexibility and adaptability of our Navy Sailors, reservists and civilians, regardless of the task. Over my career, this has been a constant and I am proud to have been a member of the team."

During the ceremony, Maxey thanked the NAVREG SE RCC JAX staff and the 19 NAVOPSPTCENs commanding officers. He also welcomed Thomas and wished him well.

Thomas enlisted in the United States Navy in 1987 and was selected for the Broadened Opportunity for Officer Selection and Training program. He graduated from the University of Arizona in 1992 with a Bachelor of Science Degree in Business Administration. He was designated a naval aviator in March 1996.

Over his 30 years of naval service, Thomas has served on four helicopter squadrons, flew over



Navy Region Southeast Reserve Component Command Capt. Richard B. Thomas and retired Capt. Dale W. Maxey cut a cake during their change of command ceremony, July 30. The command generates mobilization readiness by providing administrative services, training support, and world class customer service to Reserve personnel in support of surge and operational requirements for the Navy and Marine Corps team and Joint Forces.

Navy Reserve Mobilize the Force efforts, NAVREG SE

2,600 mishap-free flight hours and served at multiple commands ashore. He most recently relinquished command of NAVOPSPTCEN San Antonio, Texas.

"It is my distinct honor and privilege to assume command of this outstanding region of professionals," Thomas said, and thanked Maxey for his leadership.

Guest speaker, Rear Adm. John A. Schommer, commander, Navy Reserve Forces Command said of Maxey and Thomas' dedication and leadership abilities, "Command is a job of immense personal satisfaction...and unrelenting pressure. Command is a privilege bestowed upon only a select group of officers; it is also the most solemn duty a naval officer will ever undertake. A position most officers consider the pinnacle of their career. And a position well-earned by Dale and Richard."

Nease High School NJROTC cadets complete summer leadership training

Courtesy Photo

Nease High School NJROTC instructors and cadets completed the Area-12 Leadership Academy in Duluth, Georgia from June 21-26. Standing (l-r) Gunny Sgt. Duane Hanson, Cadets Braden Holmes, Nicholas Gallego, Peter Lemos, Anthony Tucker, John Alves, Hallie Spell, Isabella Rivera, Kaitlyn Boggs, Lauren Villarreal and Capt. Scott LaRochelle.



Command responsibilities for member citizenship

By Thomas E. Wallace

Region Legal Service Office Southeast

The United States military can recruit members who are not yet U.S. citizens, but who are Lawful Permanent Residents (LPR). Commands are directed to help those members become naturalized U.S. citizens as soon as possible. MILPERSMAN 5352-010 requires commanders, commanding officers and officers-in-charge to appoint in writing a command citizenship representative. Once appointed, the command must report the appointment of their CCR to the Region Citizenship Program manager (RCPM). The RCPM is an attorney with the Region Legal Service Office in each region responsible for oversight of the naturalization program in the region. I am the RCPM for Region Legal Service Office Southeast.

MILPERSMAN 5352-010 lists the various responsibilities for area commanders, commanding officers, officers-in-charge, and CCRs in the assistance of military members applying for naturalization on the basis of military service. Commanders, commanding officers, officer-in-charge and CCRs should review these responsibilities and comply. This includes reporting various metrics to the RCPM.

Implicit in these responsibilities is the requirement that each command and CCR actively determine if they have any members that are not yet citizens. Once those non-U.S. citizen members are identified, the CCR should contact their naturalization area coordinator (NAC) for help. The NAC is also employed with the Region Legal Service Office. In our region, the NACs are currently Robert Howeth (RLSO SE Branch Office, Fort Worth, Texas) and Robin Griswold (RLSO SE Detachment, Mayport, Florida). The NACs train the unit CCR on their responsibilities and how to organize a naturalization package for members.

The package CCRs help a member compile is simple. It only contains two forms. The first is an N-400, the Application for Naturalization. The second form is the N-426, Request for Certification of Military or Naval Service. The N-426 verifies a member's military or naval service and indicates that the member is serving honorably. The current requirement for creditable military service is back to only one (1) day of service after the Samma Federal District Court case in 2020. I have noted several instances where the N-426 was either not done or done incorrectly. The

first O6 in the member's chain of command must sign the form. This is not delegable and must be done by the command because this form is a verification of service. The N-426 challenges many commands because many unit structures often have the first O6 in the member's chain of command located elsewhere. Still, this is the requirement. Commands and CCRs should also note that the Department of Defense mandates that the N-426 be completed within thirty (30) days.

In addition to issues with the naturalization package, I discovered many commands failing to update the member's record to reflect that a member is a naturalized U.S. citizen. Commands should refer to MILPERSMAN 1070-220 which gives step-by-step directions for updating a member's record regarding citizenship.

I would like to ask all area commands to review whether they have appointed a CCR in writing. If they have not, I would ask that commands do so and report their name to me. I can be reached at email address below. I request commands to determine if they have any members that need assistance with naturalization. For those members who are not naturalized citizens I would ask that you have your unit's CCRs contact our NACs for assistance and training in getting these member's naturalization packages completed. For those members who do not reflect in their records that they are already naturalized citizens, please update the member's record in accordance with MILPERSMAN 1070-220. The Chief of Naval Personnel periodically sends a discrepancy list to the Office of the Judge Advocate General for members who have not been naturalized. Please help your command by staying off that list.

Career advancement and career options are limited for members who do not become naturalized U.S. citizens. This is an important effort that helps the Navy by ensuring a fully staffed force that has members able to optimize their careers. If you have any questions about this article please reach out to me at (904) 542-4800 or by email at thomas.e.wallace1.civ@us.navy.mil.

Retiree News: Burial in Arlington National Cemetery

From the Retired Activities Office

The Arlington National Cemetery (ANC) does not make pre-arrangements or take reservations before the time of death. The surviving spouse or parent of the child should go to their local funeral home to make arrangements for ANC burials. The funeral home director should contact ANC to make burial arrangements through the Consolidated Customer Service Center at (877) 907-8585. A copy of the last discharge or retirement DD214, long form death certificate and cremation certificate (if appropriate) are required, and other documents may be requested. After calling, a case file number will be issued for further reference and use.

The funeral home director will need to coordinate with a funeral home in the Washington, DC area for pick up, storage and transportation of the service member's remains. While there is no charge for

internment at Arlington, the family is responsible for paying any and all handling, transportation and storage charges.

Scheduling military funeral services at ANC is primarily influenced by three factors: the type of remains, military resources available and preferences of the individual family. Combat deaths and other active duty deceased are scheduled ahead of other veterans and dependents. The wait time to schedule resource-intensive services at ANC has increased. For cremated remains, wait times are as long as nine to eleven months for a service requiring military funeral honors with funeral escort, and up to seven to eight months for a military funeral honors service without funeral escort, or for a dependent honors service. Casketed remains may have shorter wait times than cremated remains.

For enlisted personnel, honors will be provided by the appropriate military service branch and consist of pall bearers, firing party and a

bugler. The Caisson, if available, as well as a chaplain can be requested by the family at the time of burial arrangement. For commissioned and warrant officers, in addition to standard honors, the Caisson, band and escort troops are scheduled as requested by the family. The riderless caparisoned horse is used for Army and Marine colonels and above rank.

Additional information is on the Arlington National Cemetery web site: <https://www.arlingtoncemetery.mil/>

Note: Only one set of 'official' honors can be provided. If a surviving spouse/family desires to have military honors at a memorial service in the hometown, they should contact local military organizations (i.e. ROTC, Junior ROTC, Fleet Reserve Unit, Veterans Group, Volunteer Organizations, Recruiting Office, etc.) For more information, contact the NAS Jacksonville Retired Activities Office at (904) 542-5790.

HSM-74 returns from deployment



Photos by Julie M. Lucas

Helicopter Maritime Strike Squadron 74 Swamp Foxes fly in formation as they return home to Naval Air Station Jacksonville, July 13, as their friends and family look on.



Lt. Cmdr. Tim Bonham receives a welcome home from his daughter Ada, age 2, July 13, upon returning home from a deployment with Helicopter Maritime Strike Squadron 74.

Luna Lazarereyes, age 2, and her mother Nicole, wait for the return of their family member, Lt. Natasha Reyes of HSM-74 July 13. The Swamp Foxes returned from a seven month deployment aboard the USS Dwight D. Eisenhower.

Commissary CLICK2GO FAQs

1. How do I find my Military DOD ID Number?
 - Please visit <https://www.commissaries.com/CLICK2GO-Military-ID> and follow the step by step instructions

2. How do I place a Commissary CLICK2GO order?
 - Access CLICK2GO from your computer/mobile device by logging into your shop.commissaries account. If you don't already have an account you can register on the login page.
 - Choose your preferred commissary location
 - Search for products by name or select the department and category links to browse our virtual aisles
 - When ready, choose your pickup time and complete checkout

3. What should I bring to pick up my order?
 - Your military ID or authorized agent card is required
 - Confirmation email

4. Do I pay for my order online or at the time of pickup?
 - Payment is collected online. Your total payment may be slightly different (either higher or lower) than your estimated total shown online due to random weight items such as produce and meat. Additionally, DeCA's pricing policy, similar to that of retail grocery chains providing this service, is to charge you the item price in effect on the day and time of pickup.

5. What forms of payment do you accept?
 - Debit, Visa, MasterCard, American Express and Discover
 - We do NOT accept cash, check, EBT/WIC vouchers

6. Will I be charged a service fee when using Commissary CLICK2GO?
 - No, the \$4.95 service fee has been waived for all patrons
 - There is no minimum order size or dollar amount required.

7. What are Commissary CLICK2GO's operating hours?
 - Monday – Friday, 11am-6pm (Dates/hours may vary by location)
 - Orders can be placed 24 hours a day, up to six days in advance of the desired pickup date

8. How soon can I pick up my order?
 - There is a minimum six hour lead-time from the time the order is submitted to the time of curbside pickup. For example, an order submitted at 5am can be picked up the same day as early as 11am
 - Orders placed after 11am will default to the next available pickup time the following day

9. What happens if I am going to be late?
 - If you are running late or will be unable to pick up your order altogether, contact your CLICK2GO commissary via email or phone. That information is located on your confirmation email. The store will accommodate your schedule.

10. Should I tip the person handling my order when I pick up my groceries?
 - No, Commissary CLICK2GO employees cannot accept tips.

11. How do I cancel my Commissary CLICK2GO order?
 - You can cancel an order up to 4.5 hours prior to your reserved pickup time
 - 1. Log into shop.commissaries account
 - 2. Select “My Account” then select “My Orders”
 - 3. Select the order you want to cancel then scroll down and click "Cancel Order"
 - 4. Select “Yes” to continue

12. How Do I add notes to my order?
 - To input notes for specific substitution requests or to add additional comments select the grocery cart in the top right corner of the screen
 - Scroll down and select “View Full List”
 - From the drop-down arrow, select your substitution preference and provide any additional instructions in the “Add Notes” section

13. How does Commissary CLICK2GO substitute out of stock items?
 - You are able to make substitutions for all items or individual items in your order. You are also able to make specific substitution requests by adding notes to your order.
 - We will substitute a like item in the closest size and price of the actual item ordered.
 - If you do not approve of the substituted item it can be deleted from your order at curbside.
 - Most items sold in the commissary are available on CLICK2GO. If you know an item is sold in the store, but cannot find it on the website, ask for it in the comments box. And if that item is available we will add it to your order.

14. Does Commissary CLICK2GO accept coupons?
 - Yes, digital coupons on the DeCA Rewards Card. Paper coupons are not accepted at this time.
 - For Rewards Card coupons to be applied to your order please clip the coupon before you add that desired item to your basket.
 - Please add your Rewards Card number in the notes section

15. How do I return an item?
 - Per our return policy, returns must be handled inside the commissary at customer service.

16. Can I use my personal reusable bags?
 - Yes. If you would like us to use paper or reusable bags rather than plastic please let us know by adding comments to your order.
- ## Helpful Hints
- If you encounter website performance issues please switch to a different browser to improve your Commissary CLICK2GO experience. Supporting browsers: Chrome, Edge, Firefox and Safari.
- # NEX offers fee free layaway in time for back-to-school
- From July 15 - Nov. 13, 2021, NEX customers will pay no fees on newly opened layaways. The fee free layaway will help families with back-to-school purchases.
- The NEX Layaway Policy allows for clothing, accessories, shoes and general merchandise to be placed on layaway for up to 90 days with equal payments required every 15 days until paid in full. Any single jewelry or watch item over \$500 may be put on layaway for 180 days with equal payments required every 15 days from creation until paid in full. Computers, computer monitors, computer software, computer video games and digital cameras as well as clearance and sale merchandise ending in .94, .96 and .97 are not permitted on layaway.
- Some NEX locations must limit the type or number of items permitted on layaway due to space constraints. Check with your local NEX for specific details relating to layaway.
- More information on the NEX layaway policy can be found at mynavyexchange.com/nex/customer-service/store-policies.

Tickets Available for Families at Tickets and Travel Office

Community Recreation Tickets & Travel Office
Call 542-3318 or email nasjxtickets@navy.mil

Michael Buble—VyStar Veteran’s Memorial Arena, Aug. 13, 2021: \$166.50.
Lit AF Tour ft. Martin Lawrence, Rickey Smiley & more! VyStar Veteran’s Memorial Arena, Oct. 1, 2021: \$70.75.
Gabriel Iglesias a.k.a. Fluffy—Vystar Veteran’s Memorial Arena, Dec. 3, 2021: \$85.
Jimmy Buffett—VyStar Veteran’s Memorial Arena, Dec. 7, 2021: \$100.
Justin Bieber—VyStar Veteran’s Memorial Arena, Apr. 7, 2022: \$177 & \$233.
Motley Crue, Def Leppard, and Poison w/Joan Jett & the Blackhearts—TIAA Bank Field, July 2, 2022: \$121.25.
Jacksonville Sharks Arena Football—Vystar Veteran’s Memorial Arena, July 17 & 27.

Current Ticket Promotions Include the Following:

Atlanta City Pass: \$76.75 adult, \$63 child (3-12); admission to Georgia Aquarium, World of Coca Cola, Inside CNN Studio Tour, High Museum of Art OR Fern Bank Museum of Natural History, and Zoo Atlanta or Atlanta History Center.
Autobahn Indoor Speedway: \$25 Gift Card - \$20. \$50 Gift Card - \$40.
Catty Shack Ranch Wildlife Sanctuary: \$10.50-Day Pass Only.
Crayola Experience, Orlando, ages 3 and older: \$20.
Disney World Orlando Armed Forces 2021 Salute 4-Day ticket with hopper option - \$290; 4-Day

ticket with hopper and PLUS option - \$319.25; 5-Day ticket with hopper option - \$308.50; 5-Day ticket with hopper and PLUS option - \$337.50. Tickets must be purchased by 12/11/21 and are valid for use now through 12/17/21. Only active and retired U.S. military personnel (including active or retired members of the National Guard, Reservists, the U.S. Coast Guard, the Commissioned Corps of the Public Health Service, and the Commissioned Corps of the National Oceanic and Atmospheric Administration “or” their spouses are authorized to purchase Military Promotional tickets. - (6) Promotional Maximum purchase per service member, including member- If service member has an annual pass or multi-day ticket they can purchase (5) Promotional Maximum and must enter with party.
IFLY Jacksonville: \$60.50 for two flights.
Jacksonville Icemen: \$12 - \$33.
Jacksonville Symphony: \$31.
Jacksonville Zoo, Total Experience: \$13 - \$17.50.
Kennedy Space Center Annual Pass: \$64.50 - \$79.25.
Legoland FL: \$67.25 one day w/2nd day free; Legoland \$84.25 one day plus waterpark w/2nd day free; active duty free at the gate with ID.
Orlando Magic Basketball: \$29.75-\$249; prices vary depending on date and seating. Call or visit the ticket office for more details.
Spanish Military Hospital Museum: \$5 - \$8.75.
St. Augustine Alligator Farm Zipline: \$37, Park admission \$10.50 - \$16.
St. Augustine Aquarium: \$5 - \$8. Snorkel Adventure (Includes Admission) \$32.

St. Augustine Old Town Trolley: \$12.25 - \$23 BOGO.
St. Augustine Oldest Store Museum: \$5.75 - \$9.50.
St. Augustine Pirates Museum: \$4.50 - \$8.25.
St. Augustine Potters Wax Museum: \$5.75 - \$9.50.
Universal Military Freedom Pass (Not available at the gate! Maximum of 6 tickets per valid military ID): 2-Park, Park to Park unlimited usage (valid for unlimited admission to Universal Studios Florida and Universal’s Islands of Adventure from now until Dec. 31, 2021), Adult \$200, Child (age 3-9) \$195;
3-Park, Park to Park unlimited usage (valid for unlimited admission to Universal Studios Florida, Universal’s Islands of Adventure, and Volcano Bay Waterpark until Dec. 31, 2021, Adult \$235, Child (age 3-9) \$230; Eligible service members - active or retired U.S. military, National Guard or Reservists and U.S. Coast Guard. Spouses of eligible service members also qualify with valid and active U.S. military ID. Department of Defense (DoD) employees with valid U.S. DoD IDs also qualify. Visit the Ticket Office for further details.
Whitewater Express (Columbus, Ga.): Rafting \$30 - \$40; Zip-line \$35 - \$50. Reservation required at the time of purchase.
Wild Adventures (Valdosta, Ga.): 1-day \$35.75; 2-day \$42.25; Gold Pass – \$86.50





Back to School Splash

POOL Party

Limbo contests, log rolling, pool inflatables, beach balls and more!

904.542-3041

August 7

11 am - 1 pm

Outdoor Pool

MUSIC FOOD DRINK FUN



No Navy endorsement implied.

